# 1/187

**Client Computer 100**

**System Memory 104**

| Client Application(s) 110 | User Interface (s) 112 |

Network 190

**Operator Console 180**

Application(s) 182

**Server Computer 120**

**System Memory 122**

Server Application(s) 160

**Enterprise Spatial System 130**

Underwriting System 132

Spatial Editor 138

Data Integration Services 140

**Risk Manager 134**

Proximity Analysis Manager 136

Additional Components/ Services 142

Tables(s) 150

Data Store(s) 170

FIG. 1

FIG. 2

```
┌─────────────────────┐
│  Receive Insurance  │ ── 320
│  Policy Request &   │
│   Customer Data     │
└─────────────────────┘
           │
           ▼
┌─────────────────────┐
│  Build Address List │ ── 322
└─────────────────────┘
           │
           ▼
┌─────────────────────┐
│    Address Clean    │ ── 324
└─────────────────────┘
           │
           ▼
┌─────────────────────┐
│      Geocode        │ ── 326
└─────────────────────┘
           │
           ▼
┌─────────────────────┐
│   Select Address    │ ── 328
└─────────────────────┘
           │
           ▼
┌─────────────────────┐
│  Select Risk Region │ ── 330
└─────────────────────┘
           │
          332                              334
           ▼
         ╱────╲          No    ┌──────────────────────┐
        ╱      ╲ ───────────▶  │       Report         │
        ╲Match?╱                └──────────────────────┘
         ╲────╱
           │ Yes
           ▼
┌─────────────────────┐
│  Identify Current   │ ── 336
│     Policies        │
└─────────────────────┘
           │
           ▼
┌─────────────────────┐
│      Evaluate       │ ── 338
└─────────────────────┘
           │
           ▼
┌─────────────────────┐
│      Report         │ ── 340
└─────────────────────┘
           │
           ▼
       ╭─────────╮
       │  Stop   │
       ╰─────────╯
```

FIG. 3

442

446

444

FIG. 4A

448d
448c
448b
448a
446

FIG. 4B

Identify Landmark — 450

Address Clean — 452

Identify Event — 454

Identify Risk Rings — 456

Geocode — 458

Store — 460

Stop

FIG. 4C

FIG. 5

500

Change Password

Welcome, RMmanager!

Risk Manager

Underwriter

Reports

Setup

Geocode

FIG. 6

600

Setup - Microsoft Internet Explorer

Exit

Setup Events

Setup Landmarks

FIG. 7

700

Setup - Microsoft Internet Explorer

Back

**Event Setup**
Specify the event information below.

Select an Event to edit. To edit an Event's details, click on the respective link below.

Event Name:  Maximum Loss

➤ Default Pivot Details

➤ Demand Rate

➤ PML Rating Parts

( Cancel )

FIG. 8

800

Enter the required ring information below.

Number of Rings:     5

Unit of Measurement:   feet

Spacing from center:

Ring 1:  950

Ring 2:  1150

Ring 3:  2300

Ring 4:  3275

Ring 5:  5000

Save      Cancel

**900**

**FIG. 9**



| | Ring 1: | Ring 2: | Ring 3: | Ring 4: | Ring 5: |
|---|---|---|---|---|---|
| Officers and Directors | 1.0 | 0.7 | 0.3 | 0.1 | 0.05 |
| Errors and Omissions | 1.0 | 0.7 | 0.3 | 0.1 | 0.05 |
| Fire and Earthquake | 1.0 | 0.7 | 0.3 | 0.1 | 0.05 |
| Business Interruption | 1.0 | 0.7 | 0.3 | 0.1 | 0.05 |
| Whole Life | 1.0 | 0.7 | 0.3 | 0.1 | 0.05 |
| Term Life | 1.0 | 0.7 | 0.3 | 0.1 | 0.05 |
| Workers Compensation | 1.0 | 0.7 | 0.3 | 0.1 | 0.05 |
| Umbrella | 1.0 | 0.7 | 0.3 | 0.1 | 0.05 |
| Structure | 1.0 | 0.7 | 0.3 | 0.1 | 0.05 |
| Marine | 1.0 | 0.7 | 0.3 | 0.1 | 0.05 |
| General Liability | 1.0 | 0.7 | 0.3 | 0.1 | 0.05 |
| Other Structures | 1.0 | 0.7 | 0.3 | 0.1 | 0.05 |
| Contents | 1.0 | 0.7 | 0.3 | 0.1 | 0.05 |

Each ring will have a damage rate associated with it that will be used to calculate the PML. Provide the damage rate for each ring in the spaces provided below.

**1000**

**FIG. 10**

Setup - Microsoft Internet Explorer

Exit

Event Setup A Set Ratings for Maximum Loss

Describe the PML ratings behavior.

Please provide the information that describes the behavior of the various PML ratings in the spaces provided below

| Rating | Description | Start Ring | Group Code | Group Code Description |
|---|---|---|---|---|
| 1 | THERE IS BETWEEN 1 and 9 PERCENT OF PML TO C/ | 0.0 | 1 | LOW |
| 2 | THERE IS BETWEEN 10 and 19 PERCENT OF PML TO: | 0.1 | 1 | LOW |
| 3 | THERE IS BETWEEN 20 and 29 PERCENT OF PML TO: | 0.2 | 1 | LOW |
| 4 | THERE IS BETWEEN 30 and 39 PERCENT OF PML TO: | 0.3 | 1 | LOW |
| 5 | THERE IS BETWEEN 40 and 49 PERCENT OF PML TO: | 0.4 | 1 | LOW |
| 6 | THERE IS BETWEEN 50 and 59 PERCENT OF PML TO: | 0.5 | 1 | LOW |
| 7 | THERE IS BETWEEN 60 and 69 PERCENT OF PML TO: | 0.6 | 2 | MEDIUM |
| 8 | THERE IS BETWEEN 70 and 79 PERCENT OF PML TO: | 0.7 | 2 | MEDIUM |
| 9 | THERE IS BETWEEN 80 and 89 PERCENT OF PML TO: | 0.8 | 3 | HIGH |
| 10 | THERE IS OVER 90 PERCENT OF PML TO CAP | 0.9 | 3 | HIGH |

Next     Cancel

1100

FIG. 11

Setup - Microsoft Internet Explorer

Back

Landmark Setup

Select a landmark from the list provided below.

Landmark Name:    --Select Landmark--

☐ Enable Landmark

Provide attribute data for the landmark in the space provided below.

CAP:    $

PML Adjustment:    %

Cap Breakout

Provide the address of the landmark in the space provided below.

Street:

City:            St:        Zip:            +4
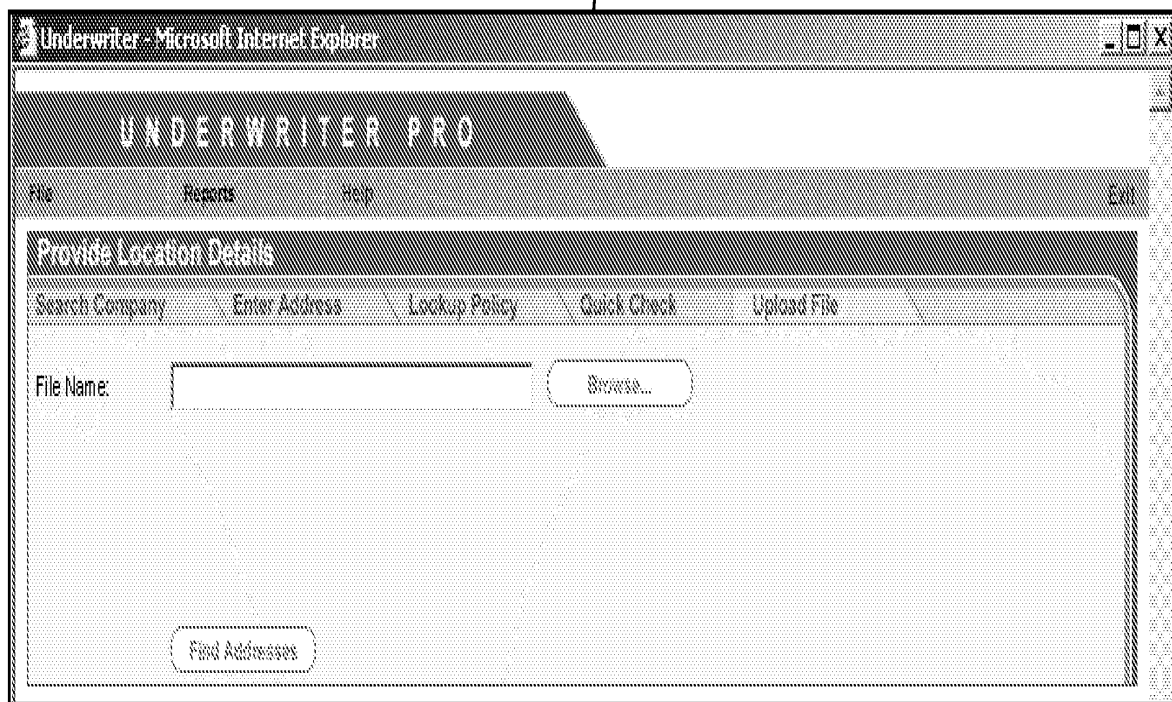
Latitude:        Longitude:        GeoResult Code:

Save        Cancel

FIG. 12

1300



**Underwriter - Microsoft Internet Explorer**

U N D E R W R I T E R  P R O

File          Reports          Help                                                    Exit

**Provide Location Details**

Search Company        Enter Address        Lookup Policy        Quick Check        Upload File

File Name:        [                              ]        ( Browse... )

( Find Addresses )

FIG. 13

1400

---

| Underwriter -- Microsoft Internet Explorer | - □ X |

**U N D E R W R I T E R   P R O**

File          Reports          Help                                              Exit

**Provide Location Details**

Search Company          Enter Address          Lookup Policy          Quick Check          Upload File

Company Name: [                    ]

Address 1 [                    ]

Address 2 [                    ]

City [                    ]          St: [ ▼ ]          ZIP: [    ]

( Find Address )

---

FIG. 14

**FIG. 15**

1500



Underwriter - Microsoft Internet Explorer

UNDERWRITER PRO

File          Reports          Help          Exit

**Map Data Fields**

In order for the file to be geocoded, you need to identify specific columns containing such data as Street Address, City, State, etc.

Firm Name Column:

**Street Address Column:***

**City Column:***

**State Column:***

**Zip Column:***

Building Height:

Total Insured Value:

Policy Number:

Distance to Coast (miles):

Number of Employees:

Average Salary:

Construction Year:

Number of Floors:

Premium Amount:

*Required Field*

Offset Distance (ft):     50

Finish          Cancel

1600

**Underwriter - Microsoft Internet Explorer**

U N D E R W R I T E R   P R O

File          Reports          Help                                          Exit

Provide Location Details

Search Company     Enter Address     Lookup Policy     Quick Check     Upload File

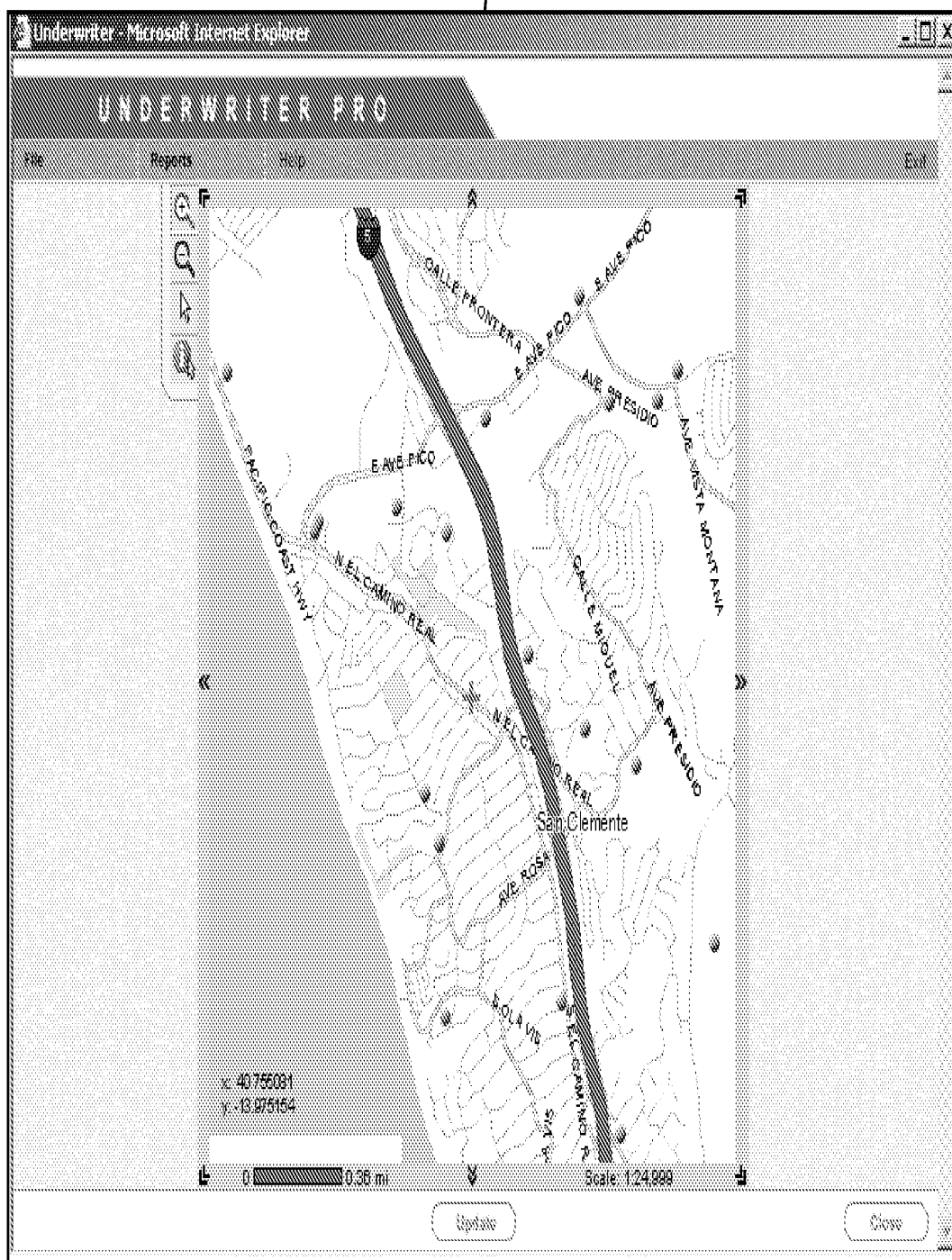Company Name:  bank of a

City: *(optional)*

St: *(optional)*  CA ▾

ZIP: *(optional)*

( Find Company )

FIG. 16

1700

**FIG. 17**

**Underwriter - Microsoft Internet Explorer**

UNDERWRITER PRO

File     Reports     Help

Geocode Results / Location Management

| Geocode Accuracy | Number of Records | % of Records |
|---|---|---|
| ☐ Doorstep | 774 | 77.4% |
| ☑ Street Level | 45 | 4.5% |
| ☐ Zip Code | 172 | 17.2% |
| ☐ Not Geocoded | 9 | 0.9% |
| Totals | 1000 | 100% |

Resolve    Save      Close

FIG. 18

1800

**Underwriter - Microsoft Internet Explorer**

**U N D E R W R I T E R   P R O**

File            Reports            Help                                                    Exit

**Ambiguous Results**

**Geocode Accuracy**

Street Level

| Source Address | Source City | Source State | Source ZIP |
|---|---|---|---|
| 12345 Main St  #143 | Anytown | Anystate | 11111-1010 |

| Address Options | Source City | Source State | Source ZIP |
|---|---|---|---|
| ⦿ 12345 N. Main Street, #143 | Anytown | Anystate | 11111-1010 |
| ○ 12345 S. Main Street, #143 | Anytown | Anystate | 11111-1012 |

( Next )   ( Back )   2 of 12                                    ( Cancel )

FIG. 19

1900

**Underwriter – Microsoft Internet Explorer**

U N D E R W R I T E R   P R O

File          Reports          Help                                          Exit

Geocode Results / Location Management

**Geocode Accuracy**

Street Level

| | Source Address | Source City | Source State | Source ZIP |
|---|---|---|---|---|
| | 12345 Main St  #143 | Anytown | Anystate | 11111-1010 |
| | 6437 Tieson Ave | Anytown | Anystate | 11111-1011 |
| | 89774 Main St | Anytown | Anystate | 11111-1012 |
| | 9866 City Way | Anytown | Anystate | 11111-1111 |
| | 56787 Harper | Anytown | Anystate | 11121-1212 |
| | hwy 99 | Anytown | Anystate | 12121-1211 |
| | 877 parkway west | Anytown | Anystate | 11111-1212 |
| | 2292 Yardley Dr | Anytown | Anystate | 12122-2121 |
| | 74744 Derby | Anytown | Anystate | 11122-2211 |
| | Park Ave | Anytown | Anystate | 12222-2121 |
| | 4 East 17th | Anytown | Anystate | 22112-2211 |
| | Indepence Way | Anytown | Anystate | 22222-2222 |
| | 6565 Becker | Anytown | Anystate | 22122-2221 |
| | 545 N Tower | Anytown | Anystate | 11222-2211 |

Correct                                          Close

FIG. 20

2000

2100

FIG. 21
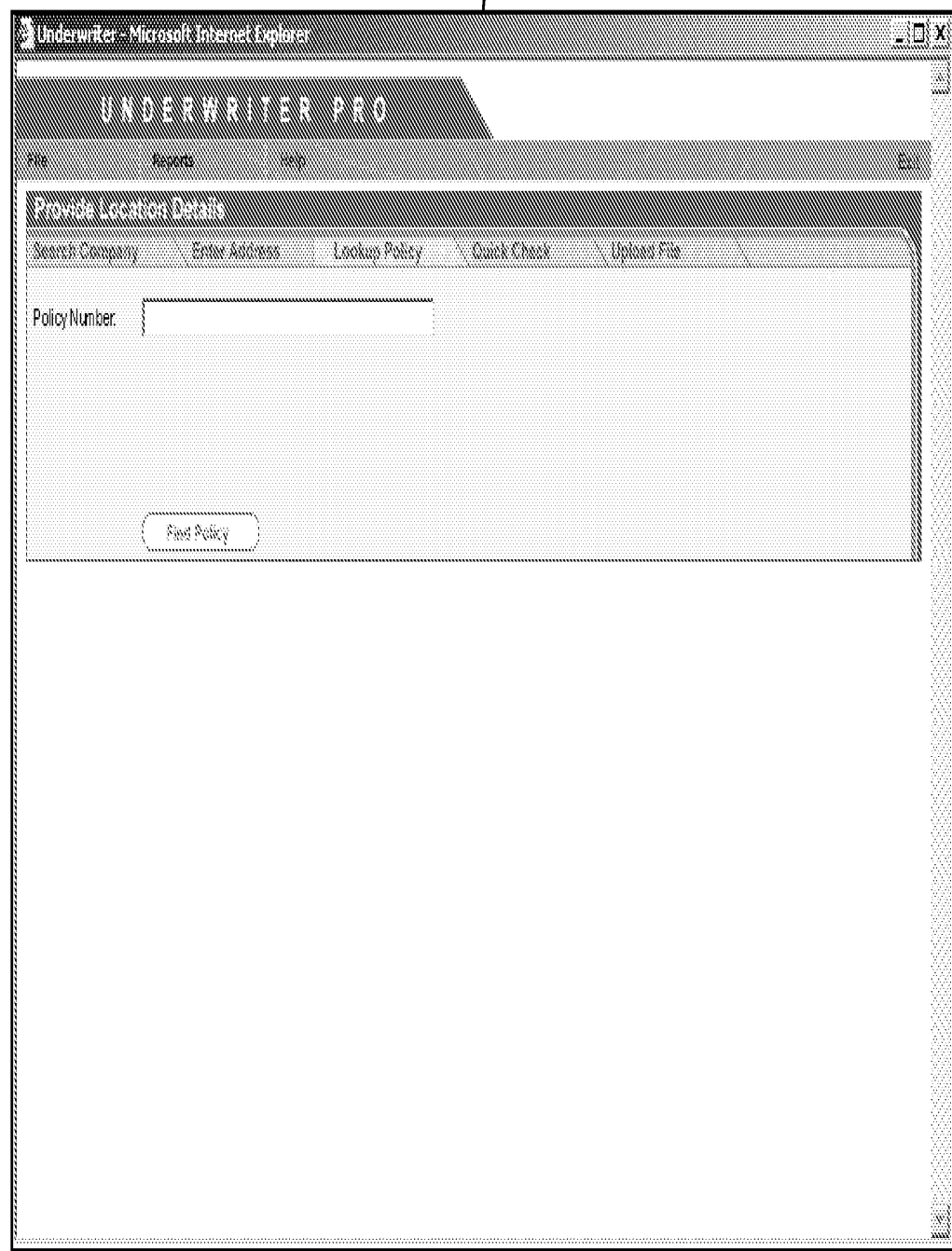
Underwriter - Microsoft Internet Explorer _ □ X

UNDERWRITER PRO

File          Reports          Help                                    Exit

Provide Location Details

Search Company      Enter Address      Lookup Policy      Quick Check      Upload File

Company Name: [                    ]

Address 1 [                    ]

Address 2 [                    ]

City [                    ]          St: [  ▼]    ZIP: [     ]

( Find Address )

**FIG. 22**

2200

Underwriter - Microsoft Internet Explorer — □ X

UNDERWRITER PRO

File          Reports          Help                                    Exit

**Provide Location Details**

Search Company      Enter Address      Lookup Policy      Quick Check      Upload File

Company Name:    | bank of a |

City: *(optional)*    |                    |

St: *(optional)*    | CA ▾ |

ZIP: *(optional)*    |     |

( Find Company )

FIG. 23

2300

## Select the company whose risk will be assessed

Multiple companies were found based upon your search criteria. Select the correct company from the list below, and then select "Ok".

| Company Name | City | State |
|---|---|---|
| ⦿ ACME Building Company | Atlanta | GA |
| ○ ACME Industrial Supply | New York | NY |
| ○ ACME Food Suppliers | Hartford | CT |
| ○ ACME Medical Devices | Chicago | IL |
| ○ Acmen, Smith, and Johnson Inc | Los Angeles | CA |

( Ok )  ( Cancel )

FIG. 24

2400



Underwriter - Microsoft Internet Explorer

UNDERWRITER PRO

File    Reports    Help

Provide Location Details

Search Company    Enter Address    Lookup Policy    Quick Check    Upload File

Policy Number:

Find Policy

2500

**FIG. 25**

Underwriter – Microsoft Internet Explorer
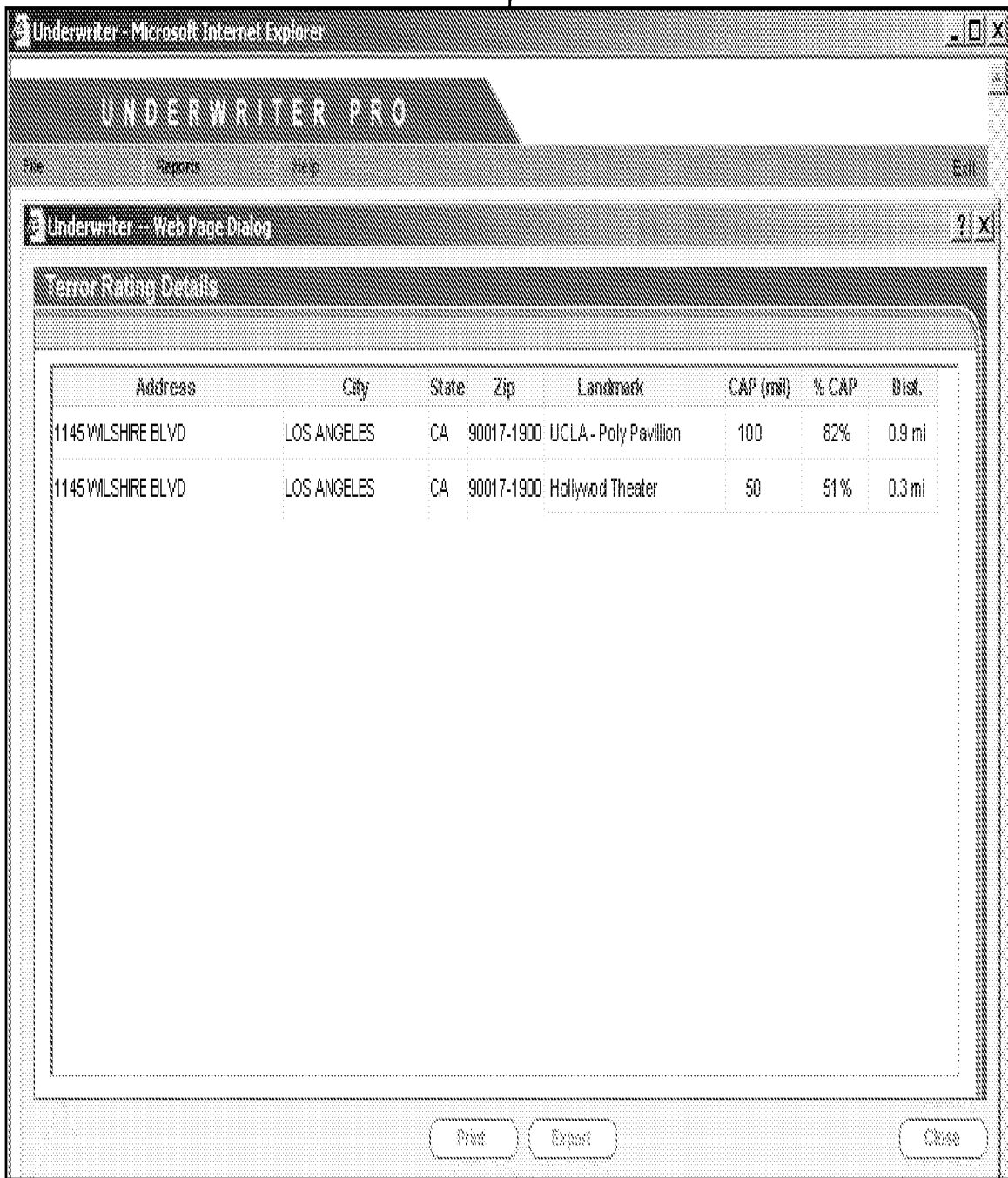
UNDERWRITER PRO

File          Reports          Help                                                    Exit

Provide Location Details

Search Company        Enter Address        Lookup Policy        Quick Check        Upload File

ZIP Code

Check Now

2600

**FIG. 26**

2700

**FIG. 27**

Underwriter - Microsoft Internet Explorer

U N D E R W R I T E R   P R O

File                    Reports                    Help                                                                                          Exit

Underwriter -- Web Page Dialog

**Terror Rating Details**

| Address | City | State | Zip | Landmark | CAP (mil) | % CAP | Dist. |
|---|---|---|---|---|---|---|---|
| 1145 WILSHIRE BLVD | LOS ANGELES | CA | 90017-1900 | UCLA - Poly Pavillion | 100 | 82% | 0.9 mi |
| 1145 WILSHIRE BLVD | LOS ANGELES | CA | 90017-1900 | Hollywod Theater | 50 | 51% | 0.3 mi |

Print   Export                                                                                                                   Close

2800

FIG. 28



UNDERWRITER PRO

File          Reports          Help                                                    Exit

**Provide Location Details**

Search Company     Enter Address     Lookup Policy     Quick Check     Upload File

Company Name:   bank of a

City: (optional)

St: (optional)   CA

ZIP: (optional)

Find Company

**Rating Results**

| | | Company Name | Address | City | State | Zip | Flood | Terror. | Quake | Hot ZIP | L.Ms |
|---|---|---|---|---|---|---|---|---|---|---|---|
| 1 | ☑ | BANK OF AMERICA | 1145 WILSHIRE BLVD | LOS ANGELES | CA | 90017-1900 | | | | | 0 |
| 2 | ☑ | BANK OF AMERICA | 3490 SEPULVEDA BLVD STE 1203 | TORRANCE | CA | 90503-3126 | | | | | 0 |
| 3 | ☑ | BANK OF AMERICA | 350 S BIXEL ST STE 250 | LOS ANGELES | CA | 90017-1418 | | | | | 0 |
| 4 | ☑ | BANK OF AMERICA | 3231 EL SEGUNDO BLVD | EL SEGUNDO | CA | 90230-1212 | | | | | 0 |
| 5 | ☑ | BANK OF AMERICA | 11220 DEL AMO BLVD | ROLLING HILLS | CA | 90017-1418 | | | | | 3 |
| 6 | ☑ | BANK OF AMERICA | 520 S GRAND AVE STE 695 | LOS ANGELES | CA | 90071-2655 | | | | | 0 |
| 7 | ☑ | BANK OF AMERICA | 865 S FIGUEROA ST STE 3500 | LOS ANGELES | CA | 90017-5512 | | | | | 1 |
| 8 | ☑ | BANK OF AMERICA | 85798 11th ST | CARSON | CA | 90021-1003 | | | | | 0 |
| 9 | ☑ | BANK OF AMERICA | 1742 ELM ST | LOS ANGELES | CA | 99917-4392 | | | | | 0 |

Select All     Clear All          <<  Page 1   of 17   >>

Analyze     Show on Map     Save     Export          View Policy     Copy Policy

2900

**Underwriter — Web Page Dialog**   ? X

**Save Policy**

Submitted by:

Originally Saved:

Provide a name and a brief description for the policy.

Name:

Description:

Save    Cancel

FIG. 29

FIG. 30

3000

3100



FIG. 31

3202

Rated
location
input file.

3204

Location-
specific PML
calculations.

3206

Location
details
(collected at
location upload)

Location PML
Results.

3208

Company-
specific views.

3210

3218

Exit & Return
to Rating
Results.

No

3214

Save?

Yes

Close.

3212

Location
data stored
by company.

3216

FIG. 32A

3250

3252

3254

3256

Rated location input file.

Policy and Coverage data.

Location data.

Location specific-PML calculations.

Location PML Results. — 3258

3264

Yes

3262

Close. — 3260

Standard Export and Print.

Exit & Return to Rating Results.

FIG. 32B

3300

**FIG. 33**

Underwriter – Microsoft Internet Explorer

UNDERWRITER PRO

File      Route      Help      Exit

**Policy Details**

◉ Insurance    ○ Reinsurance

Policy #:

Name Insured:

Line of Business:

Effective Date:

Expiration Date:

Layer Limit:

**Coverage Details**

| | Deductible | Min. Deductible | Max Deductible | Limit | Premium | Hail | EQ | Flood | Manmade |
|---|---|---|---|---|---|---|---|---|---|
| Select Coverage | | | | | | ☐ | ☐ | ☐ | ☐ |
| Select Coverage | 150000 | 140000 | 175000 | 1500000 | 75000 | ☑ | ☑ | ☑ | ☐ |

Continue   Cancel

Main Screen

**3400**

FIG. 34

**Underwriter - Microsoft Internet Explorer**

U N D E R W R I T E R   P R O

File     Reports     Help        Exit

**Summary of locations requiring an understanding of premium rates**

Terrorist Peril

| | Company Name | Address | City | State | Status | Premium | Exposure | PML(mil) | CAP (mil) | % CAP |
|---|---|---|---|---|---|---|---|---|---|---|
| ☑ | BANK OF AMERICA | 350 S BIXEL ST STE 250 | LOS ANGELES | CA | Not Submitted | | | | | |

Flood Peril

| | Company Name | Address | City | State | Status | Premium | Exposure | PML(mil) | CAP (mil) | % CAP |
|---|---|---|---|---|---|---|---|---|---|---|
| ☑ | BANK OF AMERICA | 350 S BIXEL ST STE 250 | LOS ANGELES | CA | Not Submitted | | | | | |
| ☑ | BANK OF AMERICA | 350 S BIXEL ST STE 250 | LOS ANGELES | CA | Not Submitted | | | | | |

Earthquake Peril

| | Company Name | Address | City | State | Status | Premium | Exposure | PML(mil) | CAP (mil) | % CAP |
|---|---|---|---|---|---|---|---|---|---|---|
| ☑ | BANK OF AMERICA | 350 S BIXEL ST STE 250 | LOS ANGELES | CA | Not Submitted | | | | | |
| ☑ | BANK OF AMERICA | 350 S BIXEL ST STE 250 | LOS ANGELES | CA | Not Submitted | | | | | |
| ☑ | BANK OF AMERICA | 350 S BIXEL ST STE 250 | LOS ANGELES | CA | Not Submitted | | | | | |

[ Select All ] [ Clear All ]     [ Cancel ]

[ Main Screen ]     [ Analyze ] [ Show on Map ] [ Save ] [ Export ]     [ Write Policy ] [ Exclude ]

FIG. 35

3500



**Underwriter - Microsoft Internet Explorer**

**UNDERWRITER PRO**

File          Reports          Help                                                                Exit

**Location Details**

○ Insurance          ○ Reinsurance

Company Name:                          # of Employees:

Location ID:                          Payroll Amount:

Address:                              Year Built:

City:                                 # of Stories:

County:                               Occupancy Type:

State:                                Insured Quantity:

ZIP Code:                             Wind Constr. Type:

                                      EQ Constr. Type:

**Coverage Details**

| Coverage | Deductible | Min. Deductible | Max Deductible | Limit | Premium | Hail | EQ | Flood | Manmade | Exclude |
|----------|-----------|-----------------|----------------|-------|---------|------|-----|-------|---------|---------|
| Contents | $150,000 | $140,000 | $175,000 | $1,500,000 | $75,000 | ☑ | ☑ | ☐ | ☑ | ☐ |
| Building | $425,000 | $375,000 | $500,000 | $8,000,000 | $215,000 | ☑ | ☑ | ☑ | ☐ | ☐ |
| Select Coverage ▼ | | | | | | ☐ | ☐ | ☐ | ☐ | |

Back                              Finish    Cancel

Main Screen

**FIG. 36**

3600



Underwriter - Microsoft Internet Explorer

**UNDERWRITER PRO**

File          Reports          Help                                            Exit

**Summary of location(s) requiring an understanding of impact to loss**

Terrorist Peril

| | Company Name | Address | City | State | Status | Premium | Exposure | PML(mil) | CAP (mil) | % CAP |
|---|---|---|---|---|---|---|---|---|---|---|
| ☑ | BANK OF AMERICA | 350 S BIXEL ST STE 250 | LOS ANGELES | CA | Not Submitted | | | | | |

Flood Peril

| | Company Name | Address | City | State | Status | Premium | Exposure | PML(mil) | CAP (mil) | % CAP |
|---|---|---|---|---|---|---|---|---|---|---|
| ☑ | BANK OF AMERICA | 350 S BIXEL ST STE 250 | LOS ANGELES | CA | Submitted | 4,343 | 24,343 | 12,123 | 150 | 44% |
| ☑ | BANK OF AMERICA | 350 S BIXEL ST STE 250 | LOS ANGELES | CA | Approved | 5,126 | 19,564 | 15,564 | 100 | 21% |

Earthquake Peril

| | Company Name | Address | City | State | Status | Premium | Exposure | PML(mil) | CAP (mil) | % CAP |
|---|---|---|---|---|---|---|---|---|---|---|
| ☑ | BANK OF AMERICA | 350 S BIXEL ST STE 250 | LOS ANGELES | CA | Submitted | 987 | 4,387 | 2,387 | 100 | 74% |
| ☑ | BANK OF AMERICA | 350 S BIXEL ST STE 250 | LOS ANGELES | CA | Submitted | 3,944 | 16,221 | 11,221 | 100 | 09% |
| ☑ | BANK OF AMERICA | 350 S BIXEL ST STE 250 | LOS ANGELES | CA | Submitted | 8,523 | 22,889 | 4,889 | 150 | 132% |

( Select All )  ( Clear All )

( Main Screen )                    ( Analyze ) ( Show on Map ) ( Save ) ( Export )              ( Write Policy ) ( Exclude )

3700

**FIG. 37**

Underwriter - Microsoft Internet Explorer

U N D E R W R I T E R   P R O

File          Reports          Help

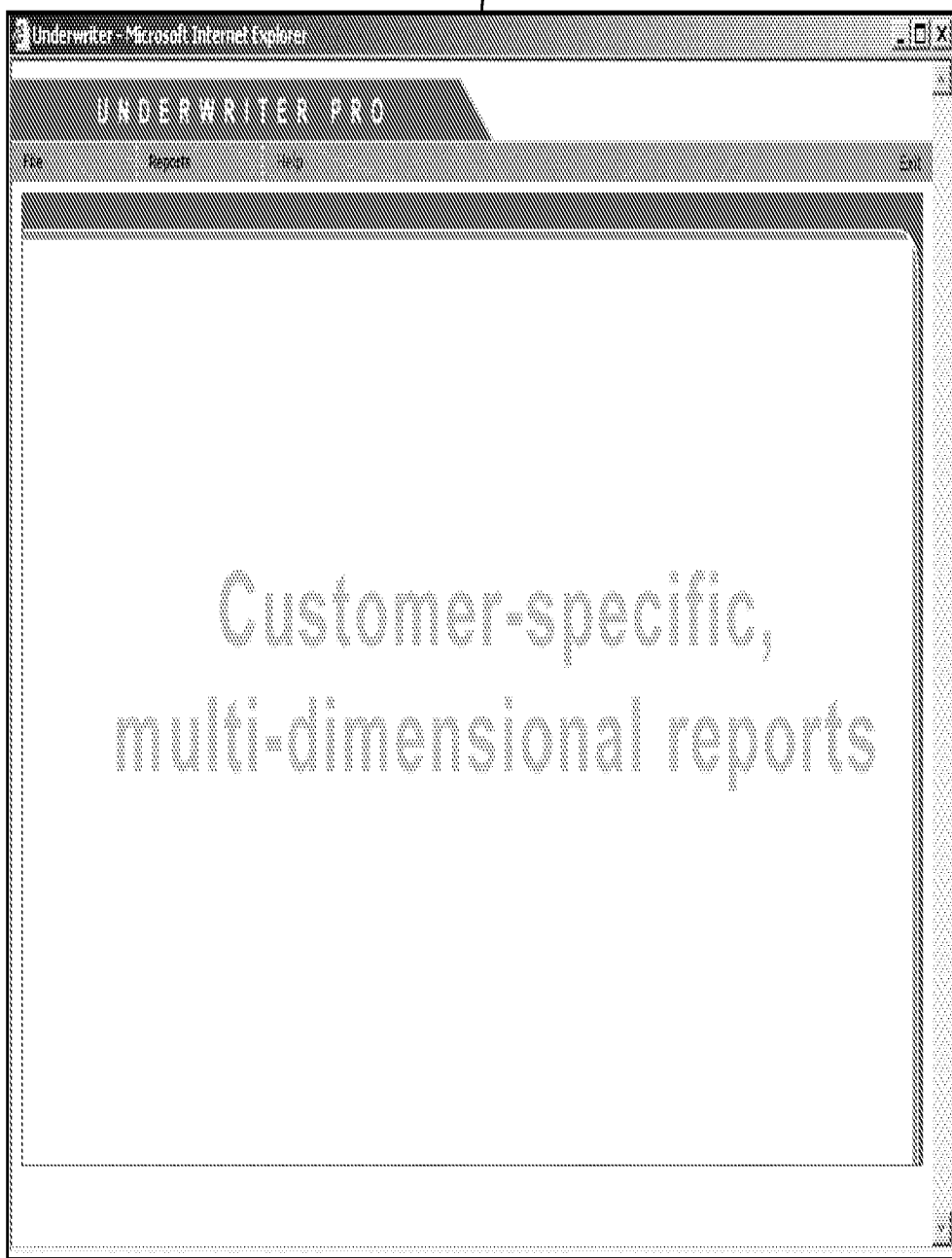Customer-specific,
multi-dimensional reports

3800

FIG. 38

**Underwriter - Microsoft Internet Explorer**

U N D E R W R I T E R   P R O

File     Reports     Help     Exit

**Provide Location Details**

Search Company     Enter Address     Lookup Policy     Quick Check     Upload File

Company Name: [bank of a]

City: *(optional)* [                    ]

St: *(optional)* [CA ▼]

ZIP: *(optional)* [        ]

[Find Company]

**Rating Results**

| | | Company Name | Address | City | State | Zip | Flood | Terror. | Quake | Not ZIP |
|---|---|---|---|---|---|---|---|---|---|---|
| 1 | ☑ | BANK OF AMERICA | 1145 WILSHIRE BLVD | LOS ANGELES | CA | 90017-1900 | | | | |
| 2 | ☑ | BANK OF AMERICA | 3490 SEPULVEDA BLVD STE 1203 | TORRANCE | CA | 90503-3126 | | | | |
| 3 | ☑ | BANK OF AMERICA | 350 S BIXEL ST STE 250 | LOS ANGELES | CA | 90017-1418 | | | | |
| 4 | ☑ | BANK OF AMERICA | 3231 EL SEGUNDO BLVD | EL SEGUNDO | CA | 90230-1212 | | | | |
| 5 | ☑ | BANK OF AMERICA | 11220 DEL AMO BLVD | ROLLING HILLS | CA | 90017-1418 | | | | |
| 6 | ☑ | BANK OF AMERICA | 520 S GRAND AVE STE 695 | LOS ANGELES | CA | 90071-2655 | | | | |
| 7 | ☑ | BANK OF AMERICA | 865 S FIGUEROA ST STE 3500 | LOS ANGELES | CA | 90017-5512 | | | | |
| 8 | ☑ | BANK OF AMERICA | 85798 11th ST | CARSON | CA | 90021-1003 | | | | |
| 9 | ☑ | BANK OF AMERICA | 1742 ELM ST | LOS ANGELES | CA | 99917-4392 | | | | |

[Select All]  [Clear All]          [<<] Page [1] of 17 [>>]

[Analyze]  [Show on Map]  [Save]  [Export]          [Write Policy]  [Query Policy]

**FIG. 39**

3900

**UNDERWRITER PRO**

File          Reports          Help          Exit

**Provide Location Details**

Search Company    Enter Address    Lookup Policy    Quick Check    Upload File

Company Name:  | bank of a |

City: *(optional)*  | |

St: *(optional)*  | CA ⌄ |

ZIP: *(optional)*  | |

( Find Company )

**Rating Results**

| | | Company | Address | City | State | Zip | Status |
|---|---|---|---|---|---|---|---|
| 1 | ☑ | Bank of America | 1145 WILSHIRE BLVD | LOS ANGELES | CA | 90017-1900 | Write |
| 2 | ☑ | Bank of America | 3490 SEPULVEDA BLVD STE 1203 | TORRANCE | CA | 90503-3126 | Write |
| 3 | ☑ | Bank of America | 350 S BIXEL ST STE 250 | LOS ANGELES | CA | 90017-1418 | Write |
| 4 | ☑ | Bank of America | 3231 EL SEGUNDO BLVD | EL SEGUNDO | CA | 90230-1212 | Write |
| 5 | ☑ | Bank of America | 11220 DEL AMO BLVD | ROLLING HILLS | CA | 90017-1418 | Escalate |
| 6 | ☑ | Bank of America | 520 S GRAND AVE STE 695 | LOS ANGELES | CA | 90071-2655 | Write |
| 7 | ☑ | Bank of America | 865 S FIGUEROA ST STE 3500 | LOS ANGELES | CA | 90017-5512 | Write |
| 8 | ☑ | Bank of America | 85798 11th ST | CARSON | CA | 90021-1003 | Reject |
| 9 | ☑ | Bank of America | 1742 ELM ST | LOS ANGELES | CA | 99917-4392 | Write |

( Select All )  ( Clear All )          ( << ) Page | 1 | of 17 ( >> )

( Export )

4000

**FIG. 40**



Underwriter - Microsoft Internet Explorer

U N D E R W R I T E R   P R O

Exit

Change Policies in Progress

| Policy Name | Description | Submitted by | Originally Saved | Status |
|---|---|---|---|---|
| Saved Policy Name 1 | A brief description, provided by the file's creator | User Login ID | 05/31/03 | Approved |
| Saved Policy Name 2 | A brief description, provided by the file's creator | User Login ID | 04/23/03 | Rejected |
| Saved Policy Name 3 | A brief description, provided by the file's creator | User Login ID | 05/04/03 | In Progress |
| Saved Policy Name 4 | A brief description, provided by the file's creator | User Login ID | 06/11/03 | In Progress |
| Saved Policy Name 5 | A brief description, provided by the file's creator | User Login ID | 06//09/03 | In Progress |
| Saved Policy Name 6 | A brief description, provided by the file's creator | User Login ID | 06/25/03 | Submitted |
| Saved Policy Name 7 | A brief description, provided by the file's creator | User Login ID | 05/30/03 | In Progress |
| Saved Policy Name 8 | A brief description, provided by the file's creator | User Login ID | 07/03/03 | Submitted |
| Saved Policy Name 9 | A brief description, provided by the file's creator | User Login ID | 06/02/03 | Approved |

Delete Selected    Close

4100

FIG. 41

Underwriter - Microsoft Internet Explorer

UNDERWRITER PRO

File          Reports          Help                                                    Exit

Summary of locations needing an understanding of import to loss

Terrorist Peril

| | Company Name | Address | City | State | Status | Premium | Exposure | PML(mil) | CAP (mil) | % CAP |
|---|---|---|---|---|---|---|---|---|---|---|
| ☑ | BANK OF AMERICA | 350 S BIXEL ST STE 250 | LOS ANGELES | CA | Not Submitted | | | | | |

Flood Peril

| | Company Name | Address | City | State | Status | Premium | Exposure | PML(mil) | CAP (mil) | % CAP |
|---|---|---|---|---|---|---|---|---|---|---|
| ☑ | BANK OF AMERICA | 350 S BIXEL ST STE 250 | LOS ANGELES | CA | Submitted | 4,343 | 24,343 | 12,123 | 150 | 44% |
| ☑ | BANK OF AMERICA | 350 S BIXEL ST STE 250 | LOS ANGELES | CA | Approved | 5,126 | 19,564 | 15,564 | 100 | 21% |

Earthquake Peril

| | Company Name | Address | City | State | Status | Premium | Exposure | PML(mil) | CAP (mil) | % CAP |
|---|---|---|---|---|---|---|---|---|---|---|
| ☑ | BANK OF AMERICA | 350 S BIXEL ST STE 250 | LOS ANGELES | CA | Submitted | 987 | 4,387 | 2,387 | 100 | 74% |
| ☑ | BANK OF AMERICA | 350 S BIXEL ST STE 250 | LOS ANGELES | CA | Submitted | 3,944 | 16,221 | 11,221 | 100 | 09% |
| ☑ | BANK OF AMERICA | 350 S BIXEL ST STE 250 | LOS ANGELES | CA | Submitted | 8,523 | 22,889 | 4,889 | 150 | 132% |

( Select All )  ( Clear All )

( Main Screen )              ( Analyze ) ( Show on Map ) ( Save ) ( Export )          ( Approve ) ( Reject )

FIG. 42

4200

UNDERWRITER PRO

File          Reports          Help                                                    Exit

Provide Location Details

Search Company      Enter Address      Lookup Policy      Quick Check      Upload File

Company Name:  bank of a
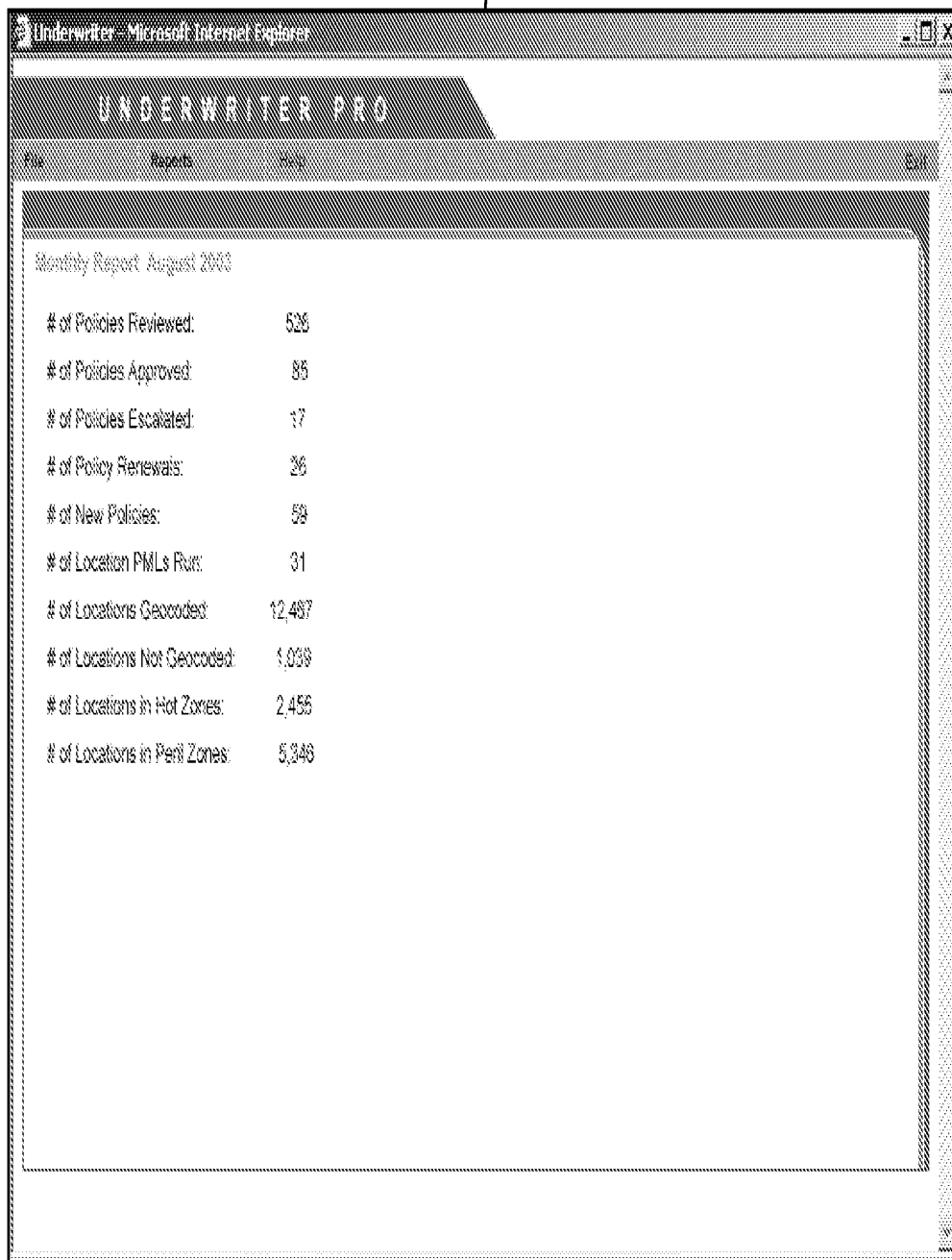
City: *(optional)*

St: *(optional)*  CA ▼

ZIP: *(optional)*

( Find Company )

Rating Results

| | | Company Name | Address | City | State | Zip | Flood | Terror. | Quake | Hot ZIP | L&s |
|---|---|---|---|---|---|---|---|---|---|---|---|
| 1 | ☑ | BANK OF AMERICA | 1145 WILSHIRE BLVD | LOS ANGELES | CA | 90017-1900 | | | | | 8 |
| 2 | ☑ | BANK OF AMERICA | 3490 SEPULVEDA BLVD STE 1203 | TORRANCE | CA | 90503-3126 | | | | | 8 |
| 3 | ☑ | BANK OF AMERICA | 350 S BIXEL ST STE 250 | LOS ANGELES | CA | 90017-1418 | | | | | 8 |
| 4 | ☑ | BANK OF AMERICA | 3231 EL SEGUNDO BLVD | EL SEGUNDO | CA | 90230-1212 | | | | | 8 |
| 5 | ☑ | BANK OF AMERICA | 11220 DEL AMO BLVD | ROLLING HILLS | CA | 90017-1418 | | | | | 3 |
| 6 | ☑ | BANK OF AMERICA | 520 S GRAND AVE STE 695 | LOS ANGELES | CA | 90071-2655 | | | | | 8 |
| 7 | ☑ | BANK OF AMERICA | 865 S FIGUEROA ST STE 3500 | LOS ANGELES | CA | 90017-5512 | | | | | 1 |
| 8 | ☑ | BANK OF AMERICA | 85798 11th ST | CARSON | CA | 90021-1003 | | | | | 8 |
| 9 | ☑ | BANK OF AMERICA | 1742 ELM ST | LOS ANGELES | CA | 99917-4392 | | | | | 0 |

( Select All )  ( Clear All )                ( << ) Page 1  of 17  ( >> )

( Analyze )  ( Show on Map )  ( Save )  ( Export )              ( Show Policy )  ( Copy Policy )

4300

**FIG. 43**

Underwriter - Microsoft Internet Explorer

UNDERWRITER PRO

File          Reports          Help                                          Exit

Monthly Report August 2003

# of Policies Reviewed:          528

# of Policies Approved:          85

# of Policies Escalated:         17

# of Policy Renewals:            26

# of New Policies:               59

# of Location PMLs Run:          31

# of Locations Geocoded:         12,487

# of Locations Not Geocoded:     1,039

# of Locations in Hot Zones:     2,455

# of Locations in Peril Zones:   5,346

Risk Manager — 4402

4430

Echelon — 4404

Logging/Tracking

AIM/Cust Admin

ETL

Application Infrastructure

Infrastructure

Authentication/Access/License

Metadata

4428 Company/Users

4422 Data

4424 Functions

4426 Reports

FIG. 44

FIG. 45

FIG. 46

Q-02-02B

Users starts proximity analysis. —— 4700

User chooses proximity center, proximity dimensions and proximity analysis target data set. —— 4702

User's choices sent as part of the request to proximity analysis manager. —— 4704

4706

Retrieve metadata from function metadata table for a user-specific function that, when invoked, will identify target data items that fall within proximity area. The function also may execute user-specific logic to calculate result data.

4708

Invoke user-specific function with the proximity center, proximity dimensions and proximity target data set as the parameters to the function.

The function identifies the data items from the target data set that fall within the proximity area or circles. —— 4710

4712

Results from function including the results of user-specific logic execution are stored in a special table designed to hold the results of proximity analysis.

4714

Render the data items from target data set that fall within the proximity areas and overlay the proximity area boundaries.

Display the proximity image to the user. —— 4716

A

FIG. 47A

B

Retrieve metadata from function metadata table for a user-specific function that aggregates the data in the target data set based on the proximity area in which the data item falls. — 4718

Invoke user-specific proximity aggregation function. — 4720

Store the results of the aggregation in a special table designed to hold the results of aggregation of proximity analysis data sets. — 4722

Retrieve metadata from the report metadata table for a report that generates user-specific reports from aggregated proximity analysis results. — 4724

Create the report using the saved proximity analysis aggregation data. — 4726

Display the report to the user. — 4728

Stop.

FIG. 47B

**4810**

SET - UP
Set-up for events and landmarks delegated to Admin users at Company A.

**4814**

RISK MANAGER
Questerra application with ring analysis and drill down reports.

**4816**

UNDERWRITER
D&B search and business rules to produce a decision.

**4818**

REPORTS
Total Book of Business, New and Renewal Business, Custom Reports?

CONFIGURATION

— 4812

1. Roles - access to data and services
2. Data management - look and feel for policy and landmark layers (or is this pre-defined since we know the database basically). Search by, Point 'N View, Full Report
3. Event Type
4. Ring Summary components
5. Drill Down Reports
6. PML
7. Branding - color scheme and logos
8. Access to thematics
9. Other?

Black Box (PML) calculation.

— 4824

Generic Insurance Database.

— 4822

Company A Policy data and Landmark data.

— 4820

FIG. 48

**FIG. 49**

4900

5000

```
┌──────────┐      ◇─────────◇      ┌──────────┐      ◇─────────◇      ┌──────────┐      ┌──────────┐
│ ALL DATA │ ──▶  │  POINT  │ ──▶  │ FILTERED │ ──▶  │   PML   │ ──▶  │  SUM/   │ ──▶  │AGGREGATED│
│          │      │ BUFFER  │      │   DATA   │      │ FORMULA │      │AGGREGATE│      │   DATA   │
└──────────┘      ◇─────────◇      └──────────┘      ◇─────────◇      │  DATA   │      └──────────┘
                                                                      └──────────┘
```

Apply Filter.

Apply PML Formula, other
formula or none as defined.

FIG. 50

5100



**Microsoft Internet Explorer**

**Define the Center Point for the Rings**

Questerra's Proximity Analysis will create one or more concentric rings around a center point, as shown in the graphic to the right. This center point can be defined a number of different ways.

Select the means by which you will define the center point for Proximity Analysis.

○ Enter an Address

    Street: [　　　　　　　　　　　　]

    City: [　　　　　　　　] State: [　] ZIP Code: [　　　] - [　]

● Enter a Latitude and Longitude (in decimal degrees)

    Latitude / Y: [48.123456　　　]

    Longitude / X: [-115.123456　　]

[ << Back ]　　　　　　[ Cancel ] [ Continue >> ]

FIG. 51

5200

FIG. 52

5300

FIG. 53

5400

**Define the Proximity Analysis Selection**

Proximity Analysis selects data that fall within a specified distance of a center point, as shown in the graphic to the right. Summary information is then displayed in the Ring Summary to the right of the map.

Select the data layer which will be selected by the Proximity Analysis.

Use rings to select: Policy Location (Current Mo ▾)

FIG. 54

5500



FIG. 55

5600



**Microsoft Internet Explorer**

Help          Exit

Proximity Analysis

Define the ring attributes such as the number, unit of measurement, and distance.

**Ring Attributes**

Number of Rings:     6

Unit of Measurement:     feet

Distance from Center:

Ring 1:          Ring 3:

Ring 2:          Ring 4:

Show Advanced Options

<< Back          Cancel          Finish

FIG. 56

5700



**Ring Attributes**

Number of Rings: [4 ▼]

Unit of Measurement: [feet ▼]

Distance from Center:

Ring 1: [300]     Ring 3: [1500]

Ring 2: [600]     Ring 4: [2500]

Hide Options

**Center Point Options:**                    **Ring Options:**

Label: [          ]                          Ring Outline Color: [█ Black ▼]

Symbol: [☆ ▼]  Symbol Color: [██ Red ▼]

**Proximity Summary:**

Select the data fields to be computed and displayed within the Proximity Summary report.

1st Field Displayed: [# of points selected ▼]
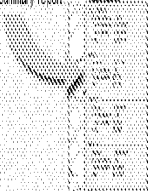
2nd Field Displayed: [field from layer ▼]

3rd Field Displayed: [field from layer ▼]

4th Field Displayed: [field from layer ▼]

5th Field Displayed: [none ▼]

( << Back )              ( Cancel ) ( Display )              ( Save )

FIG. 57

5800

FIG. 58

5900

| Web Page Dialog | ? X |
|---|---|

**Information**

The information for the selected data element is shown below.

| Ring: | 4 |
|---|---|
| Distance: | 2571.9185739895 |
| Field 1: | 12345 |
| Field 2: | 12345 |
| Field 3: | 12345 |
| Field 4: | 12345 |
| Field 5: | 12345 |

( ? )   ( Close )  ( Full Report )

https://   Internet

FIG. 59

**Proximity Summary**

ALL RINGS
   # of locations:    669
   Total Sales:       $62,379,816
   Q1 Sales:          $3,617,887,860
   Q4 Sales:          $100,710,026

RING 1:
   Radius:            49 feet
   # of locations:    18
   Total Sales:       $22,572,412
   Q1 Sales:          $22,631,497

RING 2:
   Radius:            299 feet
   # of locations:    10
   Total Sales:       $7,276,609
   Q1 Sales:          $5,246,202

RING 3:
   Radius:            599 feet
   # of locations:    61
   Total Sales:       $512,439,634
   Q1 Sales:          $37,641,724

RING 4:
   Radius:            1320 feet
   # of locations:    74
   Total Sales:       $889,272,156
   Q1 Sales:          $29,704,583

RING 5:
   Radius:            2640 feet
   # of locations:    177
   Total Sales:       $1,183,739,818
   Q1 Sales:          $5,039,118

6000

( Details )

FIG. 60

Q-02-02B

**FIG. 61A**

| # | Description | Data | Fixed or Variable Field | 6110 |
|---|---|---|---|---|
| 1 | Ring Radius | Session based Proximity Analysis records | Fixed | |
| 2 | Total # of Locations | Session based Proximity Analysis records | Fixed | |
| 3 | Field 1 | Session based Proximity Analysis records | Variable | |
| 4 | Field 2 | Session based Proximity Analysis records | Variable | |
| 5 | Field 3 or Black box calculation | Session based Proximity Analysis records | Variable | |

**FIG. 61B**

| # | Description | Data | Fixed or Variable Field | 6120 |
|---|---|---|---|---|
| 1 | Ring Number | Session based Proximity Analysis records | Fixed | |
| 2 | Ring Radius | Session based Proximity Analysis records | Fixed | |
| 3 | Total # of Locations | Session based Proximity Analysis records | Fixed | |
| 4 | Field 1 | Session based Proximity Analysis records | Variable | |
| 5 | Field 2 | Session based Proximity Analysis records | Variable | |
| 6 | Field 3 or Black box calculation | Session based Proximity Analysis records | Variable | |

**Proximity Summary**

ALL RINGS ——————————
   # of locations:     133
   Total Premiums:    $11,625,727
   Total Liability:     $284,249,311
   PML:              $40,087,024

RING 1: ——————————
   Radius:         49 feet
   # of locations:     15
   Total Liability:     $111,765,365
   PML:              $38,708,674

RING 2: ——————————
   Radius:         299 feet
   # of locations:     No data
   Total Liability:     No data
   PML:              No data

RING 3: ——————————
   Radius:         599 feet
   # of locations:     No data
   Total Liability:     No data
   PML:              No data

RING 4: ——————————
   Radius:         1320 feet
   # of locations:     5
   Total Liability:     $51,006,090
   PML:              $304,430

RING 5: ——————————
   Radius:         2640 feet
   # of locations:     22
   Total Liability:     $25,925,650
   PML:              $674,880

—— 6200

( Details )

FIG. 62

6300

| Ring | Radius | No. of Locations | Field 1 | Field 2 | Field 3 | Field 4 | Field 5 |
|------|--------|-----------------|---------|---------|---------|---------|---------|
| 1 | 650 ft | 33 | $12,783 | 33 | 33 | 33 | 33 |
| 2 | 1150 ft | 69 | $14,042 | 69 | 69 | 69 | 69 |
| 3 | 2300 ft | 218 | $12,328 | 218 | 218 | 218 | 218 |
| 4 | 3275 ft | 229 | $2,877 | 229 | 229 | 229 | 229 |
| | | Totals | 549 | $42,030 | 549 | 549 | 549 | 549 |

<insert address, lat/long or name (if available) here>

| | |
|---|---|
| Number of Locations | <enter total for all rings here> |
| Field Ring Summary 1 | <enter total for all rings here> |
| Field Ring Summary 2 | <enter total for all rings here> |
| Field Ring Summary 3 | <enter total for all rings here> |
| Field Ring Summary 4 | <enter total for all rings here> |
| Field Ring Summary 5 | <enter total for all rings here> |

FIG. 63

6400

Microsoft Internet Explorer

Help                                                                                                                                    Exit

Scenario Analysis

**Specify the Proximity Analysis Layer**

Proximity Analysis selects data that falls within specified distances (rings) from a center point,
as shown in the graphic to the right. When complete, summary information is displayed in the Ring
Summary to the right of the main map.

Select the data layer which will be selected by the Proximity Analysis.

Use rings to select:      Policy Location (Current Mo...▼)

**Analysis Details**

Select the event which will be used in the analysis.

Use event:      Maximum Loss: Terrorist Event      ▼

Cancel      Continue >>

FIG. 64

6500

**Define the Center Point for the Rings**

Questerra's Proximity Analysis will create one or more concentric rings around a center point, as shown in the graphic to the right. This center point can be defined a number of different ways.

Select the means by which you will define the center point for Proximity Analysis.

○ Select a Landmark

    Landmark      [ The Ballpark in Arlington, ARLINGTON, TX ▼ ]

○ Enter an Address

    Street:      [                    ]

    City:      [            ] State: [      ▼ ] ZIP Code: [     ]:[    ]

○ Enter a Latitude and Longitude (in decimal degrees)

    Latitude / Y:      [              ]

    Longitude / X:      [              ]

[ << Back ]       ( Cancel ) ( Continue >> )

FIG. 65

6600

Example File - Microsoft Internet Explorer

**Ring Attributes**

Number of Rings: 4

Unit of Measurement: feet

Distance from Center:

Ring 1: 300    Ring 3: 1500

Ring 2: 600    Ring 4: 2500

Hide Options

**Center Point Options:**

Label:

Symbol: ☆    Symbol Color: Red

**Ring Options:**

Ring Outline Color: Black

**Proximity Summary:**

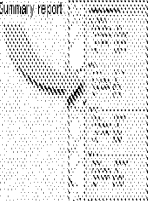Select the data fields to be computed and displayed within the Proximity Summary report

1st Field Displayed: # of points selected

2nd Field Displayed: field from layer

3rd Field Displayed: field from layer

4th Field Displayed: field from layer

5th Field Displayed: none

<< Back    Cancel  Display    Save

Opening page http://apps1.quescera.com/NASApp/mapping/ui/create_map1.jsp?mapAction=save&Group=gka.    Internet

FIG. 66

Q-02-02B

70/187

## Proximity Summary

**ALL RINGS** ——————
   # of locations:      133
   Total Premiums:     $11,625,727
   Total Liability:     $284,249,311
   PML:                $40,087,024

**RING 1:** ——————
   Radius:             49 feet
   # of locations:     15
   Total Liability:    $111,765,365
   PML:                $38,708,674

**RING 2:** ——————
   Radius:             299 feet
   # of locations:     No data
   Total Liability:    No data
   PML:                No data

**RING 3:** ——————
   Radius:             599 feet
   # of locations:     No data
   Total Liability:    No data
   PML:                No data

**RING 4:** ——————
   Radius:             1320 feet
   # of locations:     5
   Total Liability:    $51,006,090
   PML:                $304,430

**RING 5:** ——————
   Radius:             2640 feet
   # of locations:     22
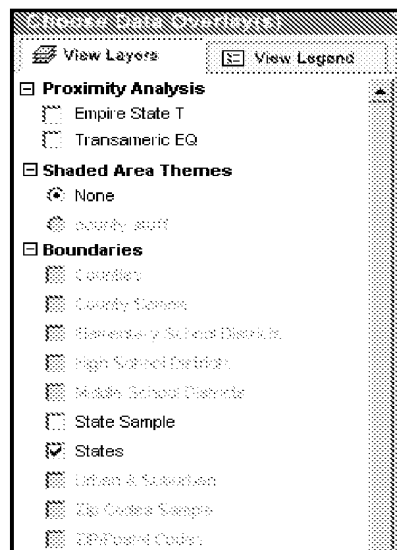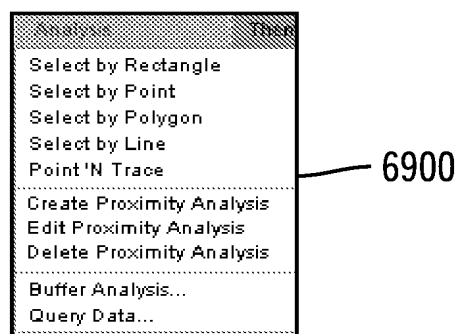   Total Liability:    $25,925,650
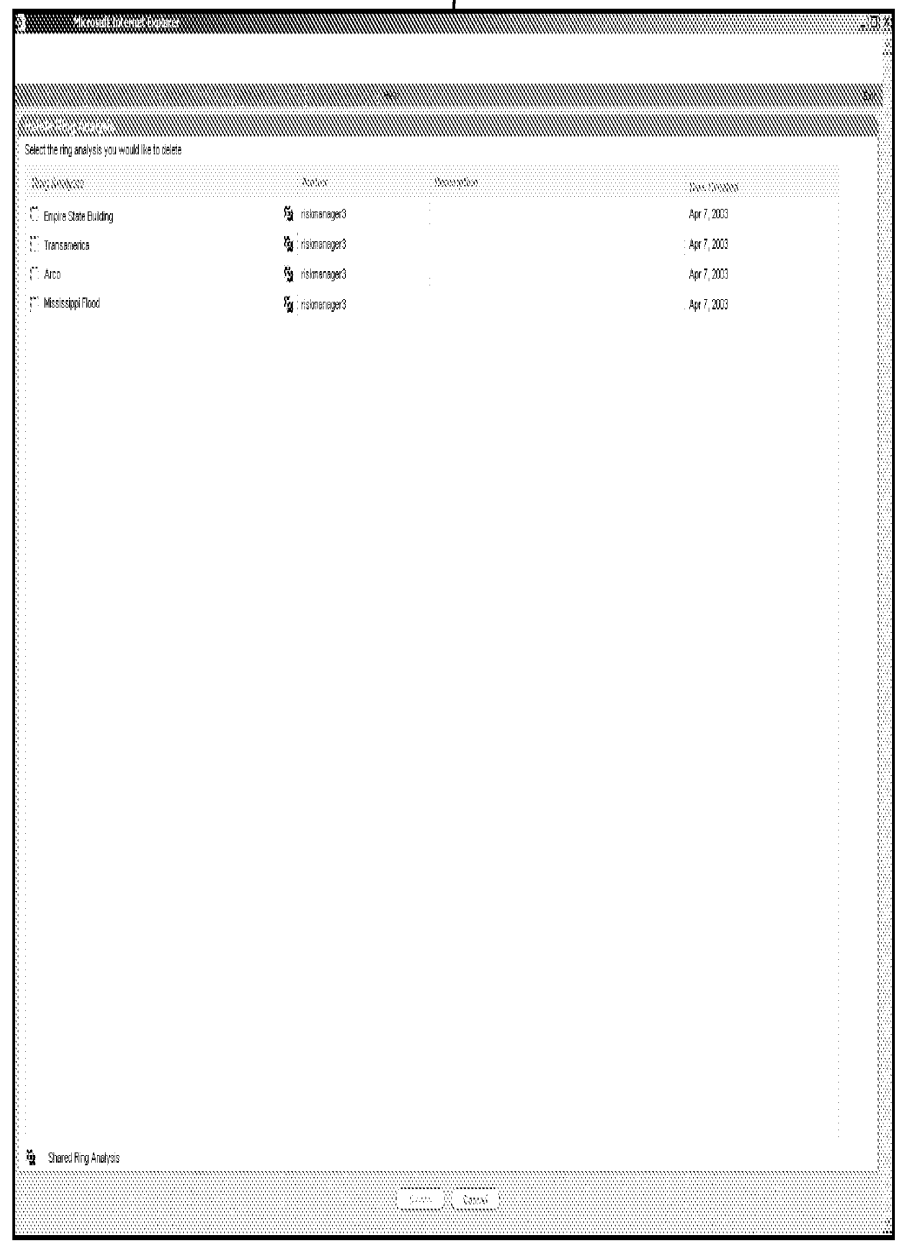   PML:                $674,880

6700

( Details )

FIG. 67

**View Layers** | **View Legend**

⊟ **Proximity Analysis**
  ☐ Empire State T
  ☐ Transameric EQ
⊟ **Shaded Area Themes**
  ◉ None
  ○ county stuff
⊟ **Boundaries**
  Counties
  County Names
  Elementary School Districts
  High School Districts
  Middle School Districts
  ☐ State Sample
  ☑ States
  Urban & Suburban
  Zip Codes Sample
  Zip Postal Codes

6800

FIG. 68

Select by Rectangle
Select by Point
Select by Polygon
Select by Line
Point 'N Trace

Create Proximity Analysis
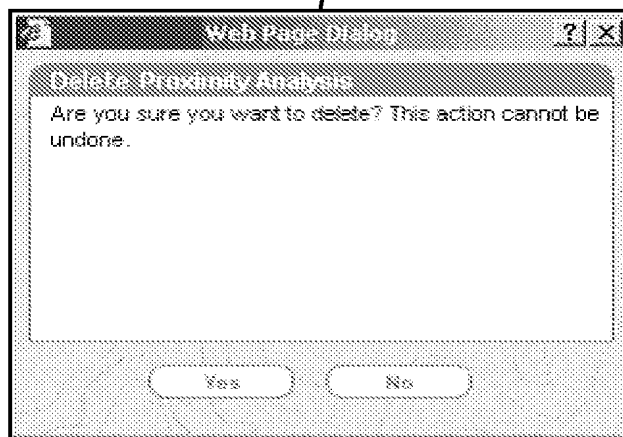Edit Proximity Analysis
Delete Proximity Analysis

Buffer Analysis...
Query Data...

— 6900

FIG. 69

7000

Microsoft Internet Explorer

Please select the theme layer to edit.

Editable Map Analysis

Empire State Building
Test
Transamerica
Arco

Back

FIG. 70

7100

FIG. 71A

Microsoft Internet Explorer

Select the ring analysis you would like to delete

| Ring Analysis | Author | Description | Date Created |
|---|---|---|---|
| Empire State Building | riskmanager3 | | Apr 7, 2003 |
| Transamerica | riskmanager3 | | Apr 7, 2003 |
| Arco | riskmanager3 | | Apr 7, 2003 |
| Mississippi Flood | riskmanager3 | | Apr 7, 2003 |

Shared Ring Analysis

7120



FIG. 71B

7200

FIG. 72

Microsoft Internet Explorer

Please give your Proximity Analysis a name and description.

Name:

Description:

| Proximity Analysis | Description | Date Created |
|---|---|---|
| Empire State Building | | Apr 7, 2003 |
| Transamerica | | Apr 7, 2003 |
| Arco | | Apr 7, 2003 |
| Mississippi Flood | | Apr 7, 2003 |

Shared Proximity Analysis

Sharing and access options:

○ Do not share: no one other than you will be able to view this Proximity Analysis.

○ Provide limited access: only selected people will be able to view this Proximity Analysis.

○ Provide full access: everyone will be able to view this Proximity Analysis.

< Back          Continue >

FIG. 73

7300

7400

— Web Page Dialog                                    ? X

**Choose the "Save To" Layer**

Select the data layer where you would like the new location saved.

Select the "Save To" layer:  Trophies  ▼

?            OK        Cancel

https://staging-apps.priv.questerra.com/NASApp/m  Internet

FIG. 74

7500



FIG. 75

7602

Wizard Screen 1
start point for
ring analysis
(landmarks).

7604

Wizard Screen 2
ring target/use
rings to select
(policy data).

7606

Wizard Screen 2
Event Type.

Ring Analysis. — 7610

7620

Ring
Summary.

7622

Drill Down
Reports.

7612

Filtered Set.

7616

Generate PML
and aggregate
measured data
elements.

Map Display.

7614

7630

PML Component
(none, generic
PML, customer
specific PML,
3rd party
model, etc).

7634

Rating Component
(weighted value
to facilitate
decision making).

FIG. 76

Reports.

7632

Underwriter.

7636

Q-02-02B

7700

| TIV | X | DAMAGE RATE | = | GROUND UP LOSS | X | NAC STRUCTURE (NET AFTER CAT) | = | PML |

TIV (Total Insured
Value also known as
Exposure)

FIG. 77

Center Point (landmark)          7800                 R

A

Selected Point (policy)          ○  — 7810

FIG. 78

7900

4

3

2

1

Ring 1:  Damage Rate = 1
Ring 2:  Damage Rate = 0.75
Ring 3:  Damage Rate = 0.4
Ring 4:  Damage Rate = 0.1

Y

X

FIG. 79A

Y

7920

X

FIG. 79B

7940

FIG. 79C

8000

| $25 M TOTAL INSURED VALUE | $ 5 MILLION REINSURANCE | |
|---|---|---|
| $20 M | $ 5 MILLION | |
| $15 M | $ 5 MILLION REINSURANCE | |
| $10 M | 50% TREATY ($2.5 MILLION) | $2.5 MILLION |
| $5 M | $5 MILLION DEDUCTIBLE | |

$2.5 + $5 = $7.5 MILLION NET AFTER CAT

FIG. 80

Q-02-02B

8102                8104                8106                8108                8110

ALL DATA → POINT BUFFER → FILTERED DATA → APPLY RATING FORMULA → RATING FOR LOCATION ("new" policy)

Landmark Data | Apply Filter where epicenter is the "new" policy | All landmarks with X distance | Apply rating formula such as highest rating, average rating, or other as defined by the user |

FIG. 81

**MD_LAYERDEFINITION**

| LayerId | LayerType | LayerName | Thematable | LocationId |
|---|---|---|---|---|
| 10 | Point | Policies | Yes | 100 |
| 20 | Point | Policy Landmark Ring | No | 200 |
| 30 | Point | Landmark | No | 300 |

**MD_SERVICELAYER**

| ServiceId | LayerId |
|---|---|
| 25 | 10 |
| 1002 | 30 |
| 1003 | 20 |

**MD_SERVICE**

| ServiceId | ServiceName |
|---|---|
| 25 | QTService |
| 1002 | Ring_Landmark |
| 1003 | Ring_Thematic |

Metadata

Data

**LD_LANDMARK**

| LandmarkId | LandmarkName | SHAPE |
|---|---|---|
| sdsdkjd | Sears Tower | |
| 4334sds | White House | |
| 3431sdd | Wrigley Field | |
| rewrererf | Yellowstone | |

**VW_Landmark_Ring**

| SessionId | PolicyId | RingId | PML | SHAPE |
|---|---|---|---|---|
| sdsdkjd | skjdhqw732 | 3 | 59834 | |
| 4334sds | 87dsfhjfdf | 1 | 53095 | |
| 3431sdd | fwerw | 2 | 598503 | |
| rewrererf | dfsdfedf | 2 | 435309 | |

**Session_Landmark_Ring**

| SessionId | PolicyId | RingId | Distance |
|---|---|---|---|
| sdsdkjd | skjdhqw732 | 3 | 2.1 |
| 4334sds | 87dsfhjfdf | 1 | .63 |
| 3431sdd | fsdmkf7284r2 | 2 | 1.1 |
| rewrererf | 874rioerweoi | 2 | 1.12 |

**LD_POLICY_LOCATION_1_0**

| PolicyId | Coverage | PML | Zip | State | Claims | SHAPE |
|---|---|---|---|---|---|---|
| qwjdhqiuw73 | 546 | 42354 | 92691 | CA | 434 | |
| jhd3282e23 | 564 | 4232 | 11457 | NY | 765 | |
| ksdj283932 | 7678 | 767 | 29944 | VA | 9787 | |
| jdhjrhr7657 | 567 | 879 | 11435 | NY | 323 | |
| yegdfgsd6685 | 85 | 5678 | 92677 | CA | 0 | |
| jkhkyfiktu78 | 676 | 7457 | 92691 | CA | 0 | |

8302

**MD_LAYERDEFINITION**

| LayerId | LayerType | LayerName | AttribId | LocationId |
|---------|-----------|-----------|----------|------------|
| 10 | Point | Policies | | 100 |
| 20 | WorkingSet | Ring WS | | 200 |
| 30 | Point | Landmark | | 300 |
| 40 | Event | Events | | 400 |
| 50 | Aggregate | Session Ring Agg | | 500 |

8304

**MD_SERVICELAYER**

| ServiceId | LayerId |
|-----------|---------|
| 25 | 10 |
| 1002 | 30 |
| 1003 | 10 |

8306

**MD_ResourceHierarchy**

| ParentID | ChildId | Assoc. Type |
|----------|---------|-------------|
| 10 | 50 | Aggregate |
| 10 | 20 | WorkingSet |

8308

**MD_SERVICE**

| ServiceId | ServiceName |
|-----------|-------------|
| 25 | QTService |
| 1002 | Ring_Landmark |
| 1003 | Ring_Thematic |

8310

**MD_ExternalLayerData**

| AttribId | AttribName | AttribVal |
|----------|------------|-----------|
| 10 | PolicyBatchNum | 12 |

Metadata

8320

**LD_LANDMARK**

| LandmarkId | LandmarkName | SHAPE |
|------------|--------------|-------|
| sdsdkjd | Sears Tower | |
| 4334sds | White House | |
| 3431sdd | Wrigley Field | |
| rewrererf | Yellowstone | |

**VW_EVENTS_1_0**

| EventId | EventName | Ring1 |
|---------|-----------|-------|
| sdsdkjd | Earthquake | 10 |
| 4334sds | Chemical Spill | .1 |
| 3431sdd | Building Collapse | .01 |
| rewrererf | Car Bomb | .2 |

8322

Data

8324

**WS_Policy_Location**

| Handle | Id | Distance | RingId |
|--------|-----|----------|--------|
| 2011 | skjdhqw732 | 323892 | 3 |
| 2011 | 87dsfhjfdf | 4343 | 1 |
| 2011 | fsdmkf7284r2 | 3423 | 4 |
| 3212 | 874rioerweoi | 213133 | 1 |

8326

**Policy_Session_Ring_AGG**

| Handle | RingId | PMLSummary | PolicyCount |
|--------|--------|------------|-------------|
| sdsdkjd | 3 | 323892 | 1209 |
| sdsdkjd | 1 | 4343 | 921 |
| 3431sdd | 2 | 3423 | 15 |
| sdsdkjd | 4 | 213133 | 321 |

8328

**LD_POLICY_LOCATION_1_0**

| PolicyId | Coverage | PML | Zip | State | Claims | SHAPE |
|----------|----------|-----|-----|-------|--------|-------|
| qwjdhqiuw73 | 546 | 42354 | 92691 | CA | 434 | |
| jhd3282e23 | 564 | 4232 | 11457 | NY | 765 | |
| ksdj283932 | 7678 | 767 | 29944 | VA | 9787 | |
| jdhjrhr7657 | 567 | 879 | 11435 | NY | 323 | |
| yegdfgsd6685 | 85 | 5678 | 92677 | CA | 0 | |
| jkhkyfiktu78 | 676 | 7457 | 92691 | CA | 0 | |

**FIG. 83**

| UM_WS_Handle | |
|---|---|
| **PK** | **PhysicalHandle** |
| | **LogicalHandle** **WorkingSetType** **SessionID** LayerId **HandleStatus** Function **CreationTime** |

— 8400

FIG. 84

8500

| HandleManager |
| --- |
|  |
| +CreateHandle(in SessionID : string(idl), in LayerID : string(idl),<br>  in WorkingSetType : string(idl), in FunctionName : string(idl) : string(idl)<br>+ValidateHandle(in Handle : string(idl), in SessionId : string(idl)) : boolean(idl)<br>+DiscardHandle(in Handle : string(idl), in SessionID : string(idl))<br>+CleanupHandles() |

FIG. 85

8600

| Client | App Server | ESS Schema | Customer Schema |
|--------|-----------|------------|-----------------|

WS_RingTable

Generate Rings

Get GenerateRing Function

GenerateRing Function

Params: LayerId, (x,y),
Landmarkld(optional),
ring dimensions, event(optional)

Create WorkingSet Handle

Call GenerateRing Stored proc

Calculate/Insert Ring Records

WS Logical Handle     WS Handle     WS Handle

Get Image (WS)     Get Physical Handle

WS Physical Handle

Identify WS Table

Mapping System

Params: LayerId,
WS Logical Handle

WS Table

Generate JOINTABLE clause

Generate Image

Ring Target Image

Ring Target Image

Display Ring Target

Display Ring Circles

GenerateRingAggs

Get CreateRingAggregates Function

CreateRingAggregates Function

Associated with ring target
layer through MD_ResourceHierarchy
with Association_Type of RingAgg.
The WS Handle from the WS_RingTable
is used here also.

Ring Agg Table

Parameter includes ring
dimensions, event,
event custom function
name(s), ws handle

Get Event Custom Function

CreateRingAggregates stored proc

Generate Ring Aggs

Insert Ring Agg Records

WS Logical Handle     WS Handle     WS Handle

Get Summary (Ring)

Get RingSummary Function

Ring Summary Function

Query Builder

Get Agg Table Info

Report Server

Agg Table Info

Build Report Query

Report Query

Generate Ring Summary Report

Ring Summary HTML

Ring Summary HTML

Display Ring Summary

# FIG. 86

# System Service
# Context Diagram

## Business Groups

Data Administration

I.T.

Policy Data Sources

Data Formating

Formatted Policy Data

### Outside Data Source

Data Vendor

Vendor Reference Data

## Secure Hosting Services

Data Services

Score Card

Quality Assurance

Formatted Policy Data

Staging Data

Reproject

Address Cleanse

Geo-Code

D&B Reference Data

Standard Reference Data

Infrastructure Services

Production Data

Production Reference Data

User Profile Data

Client Services

"Risk Manager" Application Service

"Underwriter" Application Service

"Reporting" Application Service

"Administration" Application Service

"Additional Data" Application Service

"Portal Menu" Application Service

## Business Users

Risk and Business Managers

Underwriters

Business Administrator

Data Administrators

Site Authentication

8700

# FIG. 87

# New Business Approval Process

## Customer Facility

(1) Customer Requests New Policy from Agent

Customer & Agent

(8a) Agent Notifies Customer of Policy Approval

(14) Agent Notifies Customer of Policy Approval or Denial

(12**) Business Managers Notify Underwriters of Approval or Denial Status

(8b) Business Managers Review Named Insured and Address data from step 4.

Agent

(13) Underwriter either Issues or Refuses Policy

(7a) Underwriter Issues New Policy

Underwriter

(7b) Underwriter Contacts Home Office for Approval to Write Policy

Home Office Business and Risk Managers

(11*) Business Managers Review PML Caps and Adjudicate Policy Request

(2) Agent Submits New Policy Request to Underwriter

(3) Underwriter Enters Named Insured and Address

Private Branch Office Connection

(10) Requested Spatial Query Results are Provided to Business Managers

"Risk Manager" Application Service

(6) Underwriter is Notified of (a) Green Zone or (b) not Green Zone

(5) Landmark Database check results are returned

Dun & Bradstreet Database

(9*) Landmark PML Cap and Associated Policy Data is Requested.

(4) Named Insured and Address Is checked against D&B then Geo-coded Locations checked against Landmark Database

"Underwriter" Application Service

Regional Office

Home Office

8800

Q-02-02B

FIG. 88

# Policy Renewal Process

**Customer Facility**

Customer & Agent

(9) Agent Notifies
Customer of Policy
Renewal or Expiry

(7) Business Managers
Notify Underwriters of
Policy Renewal or Expiry

Agent

(8) Underwriter either
Renews or Expires
Policy

Underwriter

Private Branch Office
Connection

Regional Office

Home Office
Business and
Risk Managers

(1) Policy Expiration
Report Provided to Business and
Risk Managers Monthly

Book of Business
"Reporting"
Application
Service

Data
Sources

Monthly
ETL
Data Service

Dun &
Bradstreet
Database

(2) Business Managers
Request Supporting Detail for
PMLs at or above Cap.

(5)* Business Managers
Review PML Caps and
Adjudicate Policy Renewals

(6) Business Managers may
Adjust PML Caps or
Cap Allocation

(4) Requested Spatial Query "Risk Manager"
Results are Provided        Application
to Business Managers        Service

(3)* Landmark PML Cap
and Associated Policy
Data is Requested.

8900

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Home Office

FIG. 89

# Annual In Force Book of Business Review



(6) Risk Managers
Present Annual Report
and Summary to
Executive Committee

Executive
Committee

(7) Executive Committee
Provides Guidance on
Process Changes

(9) Risk Managers
Notify Underwriters of
Changes in Caps and
Remedial Actions

(2) Risk Managers
Request Supporting Detail for
PMLs at or above Cap. And
Analyze Potential Landmarks

(1) Total In Force
Book of Business
Report Generated by
Risk Managers Annually

Home Office
Risk Managers

(5) Risk Managers
Review, Identify and Summarize
PML Caps Problem Areas

Private Branch Office
Connection

Underwriter

(8) Risk Managers may
Adjust PML Caps or
Cap Allocation

Book of Business
"Reporting"
Application
Service

Regional Office

(4) Requested Spatial Query
Results are Provided
to Risk Managers

"Risk Manager"
Application
Service

Database

(3)* Landmark PML Cap
and Associated Policy
Data is Requested.

Home Office

— 9000

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FIG. 90

## Additional Data Entry Process



(2) Data Operators
Enter Named Insured

Data Management
Operator

(1) Missing Data Report
Generated on Newly Provisioned
Dataset

(5) Data Operators
Select Correct
Named Insured

(6) Data Operators Update
Data Named Insured and
any Address Changes
Required

Missing Data
Report

(3) Business Data Database
Queried for Named Insured
and Affiliated Companies

"Additional Data"
Application
Service

(4) Requested Query
Results are Provided
to Data Operators

Incomplete
Data
Source

Incomplete
Data
Staging
Process

Additional
Data Entry
Repository

(7) Named Insured
and Address Information
is Corrected in Database

Business Data
Query Service

Completed
Data
Source

Home Office

9100

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FIG. 91

# Monthly Extract, Transform and Load Process

FIG. 92

9300

FIG. 93

**9400**

**FIG. 94**

Example File - Microsoft Internet Explorer

Provide a name for the event in the space provided below.

Event Name:

Enter the required ring information below.

Number of Rings: 6

Unit of Measurement: feet

Spacing from center:

Ring 1: 49          Ring 6: 5280

Ring 2: 299

Ring 3: 599

Ring 4: 1319

Ring 5: 2639

Each ring will have a weight asssociated with it that it used to calucluate the PML. Provide the weight for each ring in the spaces provided below. A value of "1.0" will NOT apply any weight.

weight

Ring 1: 1.0

Ring 2: 1.0

Ring 3: 1.0

Ring 4: 1.0

Ring 5: 1.0

Ring 6: 1.0

Done          Internet

9500

FIG. 95

Welcome <user name>

Select the specific setup functionality that you would like to undertake.

**Risk Analysis**

**Underwriter Application**

Additional Data Application

Reports

Setup

9600

"PORTAL MENU"
APPLICATION SERVICE
SITE MAP

CLIENT'S
CORPORATE
INTRANET

AUTHENTICATED SESSION
W/ USER & ROLE

"PORTAL MENU"
APPLICATION
SERVICE

CHANNEL

CHANNEL

CHANNEL

CHANNEL

CHANNEL

"ADDITIONAL DATA"
APPLICATION
SERVICE

"UNDERWRITER"
APPLICATION
SERVICE

"RISK MANAGER"
APPLICATION
SERVICE

EXTERNAL
LINK

"ADMINISTRATION"
APPLICATION
SERVICE

"REPORTING"
APPLICATION
SERVICE

SPATIAL TOOL

LAYER CONFIG.

EXTERNAL LINK

IN-FORCE BOOK OF
BUSINESS REVIEW

LANDMARK
GEO-ZONE RING
CONFIGURATION

LANDMARK
SUMMARY
PML REPORT
BY BUSINESS UNIT
OR COVERAGE TYPE

SETUP AND
ADMINISTRATION
APPLICATIONS

POLICY RENEWAL

NEW BUSINESS

FULL REPORT

LANDMARK
PML REPORT
POLICY DETAIL

| LEGEND |
|---|
| ESS PROVIDED
THE CLIENT PROVIDED |

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Q-02-02B

FIG. 96

Risk Manager

Underwriter Aplication

Reports

Setup

9700

**Button Selected**

Risk Analysis → **Risk Analysis process**

Underwriter App → **Underwriter application**

Reports → **Various Reports (TBD)**

Setup → **Setup Menu**

FIG. 97

FIG. 98

9800

**FIG. 99**

9900

10000

The information for the selected data
element is shown below.

    Street Name:      *Main Street*
    Segment:          *10a*
    County:           *Henrico County*
    Block:            *23*
    Precinct:         *3*
    Congress. Dist:   *9*
    FY 96 rating:     *0*
    Last repair:      *06/00*

( ? )          ( Close )  ( Full Report )

FIG. 100

10100

| blk | bra_nsa | biapl_d | pef37 | prec | res_d | trash_d | us_congr_dist | ward | wpb | t/96_ratin |
|-----|---------|---------|-------|------|-------|---------|---------------|------|-----|-----------|
| 1 70 | NORTH END/WATERFRONT | CENTRAL | 0.00000 | 4 | 0301B | 1B | 9 | 3 | 3-4-70 | 5 |
| 2 65 | NORTH END/WATERFRONT | CENTRAL | 0.00000 | 4 | 0301B | 1B | 9 | 3 | 3-4-65 | 0 |
| 3 110 | DOWNTOWN/CENTRAL/WEST END | CENTRAL | 0.00000 | 6 | 2001B | 1B | 9 | 3 | 3-6-110 | 0 |
| 4 10 | NORTH END/WATERFRONT | CENTRAL | 0.00000 | 4 | 0301B | 1B | 9 | 3 | 3-4-10 | 0 |
| 5 85 | NORTH END/WATERFRONT | CENTRAL | 0.00000 | 3 | 0301B | 1B | 9 | 3 | 3-3-85 | 0 |
| 6 60 | NORTH END/WATERFRONT | CENTRAL | 0.00000 | 4 | 0301B | 1B | 9 | 3 | 3-4-60 | 0 |
| 7 15 | NORTH END/WATERFRONT | CENTRAL | 0.00000 | 4 | 0301B | 1B | 9 | 3 | 3-4-15 | 5 |
| 8 90 | NORTH END/WATERFRONT | CENTRAL | 0.00000 | 3 | 0301B | 1B | 9 | 3 | 3-3-90 | 5 |
| 9 75 | NORTH END/WATERFRONT | CENTRAL | 0.00000 | 4 | 0301B | 1B | 9 | 3 | 3-4-75 | 5 |
| 10 55 | NORTH END/WATERFRONT | CENTRAL | 0.00000 | 4 | 0301B | 1B | 9 | 3 | 3-4-55 | 5 |
| 11 20 | NORTH END/WATERFRONT | CENTRAL | 0.00000 | 4 | 0301B | 1B | 9 | 3 | 3-4-20 | 0 |
| 12 50 | NORTH END/WATERFRONT | CENTRAL | 0.00000 | 3 | 0301B | 1B | 9 | 3 | 3-3-50 | 0 |
| 13 55 | NORTH END/WATERFRONT | CENTRAL | 0.00000 | 3 | 0301B | 1B | 9 | 3 | 3-3-55 | 0 |
| 14 65 | NORTH END/WATERFRONT | CENTRAL | 0.00000 | 3 | 0301B | 1B | 9 | 3 | 3-3-65 | 0 |
| 15 45 | NORTH END/WATERFRONT | CENTRAL | 0.00000 | 4 | 0301B | 1B | 9 | 3 | 3-4-45 | 5 |
| 16 40 | NORTH END/WATERFRONT | CENTRAL | 0.00000 | 4 | 0301B | 1B | 9 | 3 | 3-4-40 | 5 |
| 17 60 | NORTH END/WATERFRONT | CENTRAL | 0.00000 | 3 | 0301B | 1B | 9 | 3 | 3-3-60 | 0 |
| 18 25 | NORTH END/WATERFRONT | CENTRAL | 0.00000 | 4 | 0301B | 1B | 9 | 3 | 3-4-25 | 5 |
| 19 50 | NORTH END/WATERFRONT | CENTRAL | 0.00000 | 4 | 0301B | 1B | 9 | 3 | 3-4-50 | 0 |
| 20 30 | NORTH END/WATERFRONT | CENTRAL | 0.00000 | 4 | 0301B | 1B | 9 | 3 | 3-4-30 | 5 |

Hide Query options ▾

To run a Boolean Query against the tabular data, provide the requested information below.

Data Element: Length
Operator: >
Value: 2 miles

● and ○ or

Last Repair Date > 1999

Run Query    Clear Query

Print    Export    Close

Internet

FIG. 101

FIG. 102

# BRANCH OFFICE NETWORK INTERFACE

10300

CLIENT

CLIENT

IPSEC

IPSEC

INTRANET/
INTERNET

BUSINESS USER

USER
AUTHENTICATION

AUTHENTICATION

PORT 80 HTTP
PORT 443 HTTPS SSL

VPN

PORT 80 HTTP
PORT 443 HTTPS SSL

OTHER
WEB SERVICES

PORT 80 HTTP
PORT 443 HTTPS SSL
QSS ASSIGNED PORTS

VPN

ROUTER

SPATIAL DATA
EXTRACTION OR EXCHANGE

DATA WAREHOUSE
SERVERS

IPSEC PERSISTENT BRANCH
OFFICE CONNECTION (OPTIONAL)

POINT-TO-POINT CONNECTION

SPATIAL SERVER

QSS
ASSIGNED PORTS

QSS
ASSIGNED
PORTS

WEB
SERVERS

APP
SERVERS

MAP
SERVERS

DATABASE
SERVERS

VPN

ENTERPRISE
SPATIAL
DATA

DEDICATED
IP & PORT

ROUTER

SPATIAL DATA
EXTRACTION OR EXCHANGE

INTERCORPORATION
DATA EXCHANGE

FIG. 103

INTERNET CONNECTIVITY

INTERNAP LAX PNAP

INTELLIGENT ROUTING ASSIMILATOR

SECURE DATA FACILITY

BORDER
ROUTER

CORE
ROUTER

BORDER
ROUTERS
CISCO 7204

MFS DS3
45 MBS

CORE
SWITCHES
6509S

INET 1

INET 2

INTERNAP OCY PNAP

INTELLIGENT ROUTING ASSIMILATOR

BORDER
ROUTER

CORE
ROUTER

XO DS3
45MBS

CORE
SWITCHES
6509S

SPRINT

END USER

UUNET

END USER

CABLE & WIRELESS

END USER

VERIO

END USER

ATT

END USER

DIGEX

END USER

QWEST

END USER

GENUITY

END USER

10400

FIG. 104

10500

NETWORK ARCHITECTURE

DS3
OC

DS3
LA

SBC SPRINT

AVDC

CLIENT

45MBS　　45MBS　　5MBS

1GBS

BORDER-VLAN 01

TDB
GBS

INTERNET ROUTER 1
CISCO 7204

INTERNET ROUTER 2
CISCO 7204

BORDER-VLAN EDGE 2

BORDER-VLAN EDGE 1

SEGMENT ROUTERS
INTERCORP TRANSFER
CISCO 3640S

FIREWALL1
CISCO PIX
525

FIREWALL 2
CISCO PIX
525

VPN 1
NORTEL
CONTIVITY
1600

VPN 2
NORTEL
CONTIVITY
1600

DMZ2-VLAN 05

DMZ1-VLAN 04

INTERCORPORATE
TRANSFER
SERVERS

ALTEON 1　　ALTEON 2

CORE SWITCH 1
CISCO 6509

CORE SWITCH 2
CISCO 6509

WEB SEGMENT

PORTAL 01　　　　PORTAL 02　　　　PORTAL 03　　　　PORTAL 04

WEB 01　　　　　WEB 02　　　　　WEB 03　　　　　WEB 04

APP SEGMENT

APP 01　　　　APP 02　　　　APP 03　　　　APP 04

MAP SEGMENT

MAP01　　　　MAP02　　　　MAP03　　　　MAP04

DB SEGMENT

DB 01
ORACLE
ENTERPRISE

DB 02
ORACLE
ENTERPRISE

TAPE LIBRARY
STORAGETEK
L700

SAN
HITACHI
9960

MANAGEMENT SEGMENT

STORAGE TEK
L20

ADMIN 01 BACKUP
SAM-FS/VERITAS

ADMIN 02 BACKUP
SAM-FS/VERITAS

FIG. 105

10600

| application services | usage restriction type | Maximum Concurrent users | Maximum Named users |
|---|---|---|---|
| "Risk Manager" | Named | 10 | 10 |
| "Administrator" | Named | 5 | 5 |
| "Reporting" | Concurrent | 25 | 1500 |
| "Underwriter" | Concurrent | 200 | 1500 |

FIG. 106

10700

| application services | Logical Roles | | |
|---|---|---|---|
| | Corporate | Management | Underwriter |
| "Risk Manager" | X | X | - |
| "Administrator" | X* | - | - |
| "Reporting" | X | X | - |
| "Underwriter" | X | X | X |

FIG. 107

"PORTAL MENU" APPLICATION SERVICE
HIGH LEVEL SITE MAP

10800



FIG. 108

10900

Risk Manager

Underwriter Aplication

Reports

Setup

FIG. 109

11000



Reports
Select the specific setup report that you would like to open.

Total Book of Business

New Business Landmark / Month

Policy Renewal Landmark / Month

FIG. 110

11100

Administration
Select the specific setup functionality that you would like to undertake.

Setup Events

Setup Landmarks

Setup Business Tables

ESS Administration

FIG. 111

Q-02-02B

11200



FIG. 112

11300

| Group | Logical Layer Name | Physical Layer |
|---|---|---|
| Corporate | landmark Locations | database landmark_location_view table where policy_batch_num = <current> Viewable at all Zoom Scales |
| | policy locations (Aug '02) | database policy_location_view table where policy_batch_num = <Aug '02 batch #> (See DB section for role based filters) Viewable at or below 1:25000 Zoom Scale |
| | policy locations (Nov '01) | database policy_location_view table where policy_batch_num = <Nov '01 batch #> (See DB section for role based filters) Viewable at or below 1:25000 Zoom Scale |
| | policy locations (Gold) | database policy_location_view table where policy_batch_num = <Gold batch #> (See DB section for role based filters) Viewable at or below 1:25000 Zoom Scale |
| Boundaries | Counties | Standard |
| | States | Standard |
| | Oceans & Lakes | Standard |
| | ZIP/Postal codes | Standard |
| | Urban/Suburban | Standard |
| Transportation | Roads | Standard |
| | /Highways | Standard |
| | Railroads | Standard |
| Points of Interest | Cities | Standard |
| Imagery | Elevation | Standard |
| | Color Imagery (DOQQ) | enterprise spatial system Premium |
| | DRG | enterprise spatial system Premium |

FIG. 113

| # | Point-n-View Name | user Friendly Name | Database Field |
|---|---|---|---|
| 1 | landmark Name | landmark Name | landmark_location_view.LANDMARK_NM |
| 2 | Address | Street Address | landmark_location_view.STREET_ADDR |
| | | City | landmark_location_view.CITY_NM |
| | | State | landmark_location_view.STATE_ABBR |
| | | Zip code | landmark_location_view.ZIP_CD |
| | | Zip code + 4 | landmark_location_view.ZIP_PLUS4_CD |
| 3 | landmark rating | landmark rating Number | landmark_location_view.PML_RATING_NUM |
| | | landmark rating code | landmark_location_view.PML_RATING_GROUP_CD |

— 11400

FIG. 114

11500

| # | Point-n-View Name | user Friendly Name | Database Field |
|---|---|---|---|
| 1 | Business Unit | Business Unit | policy_location_view.BUSINESS_UNIT_ID |
| 2 | policy # | RO | policy_location_view.REGIONAL_OFFICE_CD |
| | | Symbol | policy_location_view.SYMBOL_CD |
| | | Number | policy_location_view.POLICY_NUM |
| 3 | Named Insured | Named Insured | policy_location_view.NAMED_INSURED_NM |
| 4 | Address | Street Address 1 | policy_location_view.STREET_ADDR1_TXT |
| | | Street Address 2 | policy_location_view.STREET_ADDR2_TXT |
| | | City | policy_location_view.CITY_NM |
| | | State | policy_location_view.STATE_ABBR |
| | | Zip Code | policy_location_view.ZIP_CD |
| | | Zip Code + 4 | policy_location_view.ZIP_PLUS4_CD |
| 5 | Highest landmark rating | Highest landmark rating Number | policy_location_view.HIGH_LM_PML_RATING_NUM |
| | | Highest landmark rating code | policy_location_view.HIGH_LM_PML_RATING_GROUP_CD |
| 6 | Effective Date | Effective Date | policy_location_view.EFFECTIVE_DT |
| 7 | Expiration Date | Expiration Date | policy_location_view.EXPIRATION_DT |
| 8 | Certificate Number | Certificate Number | policy_location_view.CERT_NUM |
| 9 | Producer | Producer code | policy_location_view.PRODUCER_CD |
| | | Producer | policy_location_view.PRODUCER_NM |

FIG. 115

11600



**Risk Manager**

**Define the Center Point for the Rings**

Questerra's Ring Analysis will create one or more concentric rings around a center point, as shown in the graphic to the right. This center point can be defined in a number of different ways.

Select the means by which you will define the center point for the Ring Analysis.

○ Select a Landmark

  Landmark:   Chrysler Building

○ Enter an Address

  Street:

  City:          State:     ZIP:

○ Enter a Latitude and Longitude (in decimal degrees)

  Latitude (N) Y:

  Longitude (W) X:

FIG. 116

11700

FIG. 117



Microsoft Internet Explorer

Web Manager

Analysis Detail

Select the event type:    AD HOC

Use rings to select:    Policy Location

Ring Attributes

Number of Rings:

Unit of Measurement:

Distance from Center:

Ring 1:        Ring 4:

Ring 2:        Ring 5:

Ring 3:        Ring 6:

Done        Local intranet

11800

FIG. 118

Risk Manager

**Analysis Detail**

Select the event type:    BUILDING COLLAPSE

Use rings to select:    Policy Location

**Ring Attributes**

Number of Rings:

Unit of Measurement:

Distance from Center:

Ring 1:        Ring 4:

Ring 2:        Ring 5:

Ring 3:        Ring 6:

Snooze options:

11900

FIG. 119

12000

| # | Landmark Location | Ring Dimensions | Selected policy locations | PML Data |
|---|---|---|---|---|
| 1 | landmark Layer (Current) | total loss | Copied from Current Month's Batch Data | Copied from Current Month's Batch Data |
| 2 | landmark Layer (Historical – landmark Existed) | total loss | Copied from Historical Month's Batch Data | Copied from Historical Month's Batch Data |
| 3 | landmark Layer (Current) | ad hoc | Generated with using Ring Query on Current Month's Batch policy Data | Generated with Session PML Procedures |
| 4 | landmark Layer (Historical – landmark did not Exist) | total loss | Generated with using Ring Query on Historical Month's Batch policy Data | Generated with Session PML Procedures |
| 5 | landmark Layer (Historical) | ad hoc | Generated with using Ring Query on Historical Month's Batch policy Data | Generated with Session PML Procedures |
| 6 | ad hoc Selection | total loss | Generated with using Ring Query on any Month's Batch policy Data | Generated with Session PML Procedures |
| 7 | ad hoc Selection | ad hoc | Generated with using Ring Query on any Month's Batch policy Data | Generated with Session PML Procedures |

FIG. 120

FIG. 121

12100

FIG. 122

12200

12300

FIG. 123

12400



FIG. 124

| # | Description | Data |
|---|---|---|
| 1 | Ring Radius | Session based ring analysis records |
| 2 | Total # of Locations | Session based ring analysis records |
| 3 | Total Liability | Session based ring analysis records |
| 4 | Total PML | Session based ring analysis records |
| 5 | Total Premium | Session based ring analysis records |

— 12500

FIG. 125

| # | Description | Data | |
|---|---|---|---|
| 1 | Ring Number | Session based ring analysis records | — 12600 |
| 2 | Ring Radius | Session based ring analysis records | |
| 3 | Total # of Locations | Session based ring analysis records | |
| 4 | Total Liability | Session based ring analysis records | |
| 5 | Total PML | Session based ring analysis records | |

FIG. 126

FIG. 127

12700

"UNDERWRITER" APPLICATION SERVICE
SCREEN FLOW

"PORTAL MENU"
APPLICATION
SERVICE

3) FILTERED
LOCATION
LIST

12800

"UNDERWRITER"
APPLICATION
SERVICE
LOCATION LIST
SCREEN

1G) NON-RATED LOCATIONS

2E) NON-RATED
LOCATIONS

COMPANY
LOCATION SEARCH
RESULTS DIALOG

1A) BUSINESS
NAME

GEOCODING
PROCESS RESULTS
DIALOG

EXPORT
SELECTED
RECORDS

1F&2C) CLEANSED
ADDRESS
LANDMARK X, Y AND
RATING/CODE

1E) LOCATION
X,Y

2A) MANUAL
ADDRESS

2D) LOCATION
X,Y

NAME, ADDRESS
& RATING

1D) LOCATION LIST

1C) NAME
SELECTION

FIND
COMPANY
QUERY

SEARCH
SERVICE

2b) LOCATION
X,Y

GEOCODING
SERVICE

CSV EXTRACT
FILE

COMPANY
SELECTION DIALOG

1B) LOCATION
LIST

LOCATION LIST

LANDMARK
RATING/CODE

GEOCODING DATA

D&B
DATABASE

DATABASE

ROADS
DATABASE

FIG. 128

12900

**Underwriter Application**

Provide the Company Information

Option 1: Search D & B by company

Company Name:

City: (optional)

St: (optional)

[Search Company]

Option 2: Manually Input Address Locations

Company:

Street 1:

Street 2:

City:    St:    ZIP:

[Add Address]

FIG. 129

13000

| Query | Company Name | City | State |
|-------|--------------|------|-------|
| 1 | Yes | No | No |
| 2 | Yes | Yes | No |
| 3 | Yes | No | Yes |
| 4 | Yes | Yes | Yes |

FIG. 130

13100

| Column | Description |
|---|---|
| Company Selection Radio Button | First row defaults to selected. No selectable column header or description. |
| Company Name | business_name column from D&B Normalized searching table |
| City | Cleansed_city column from D&B Normalized searching table |
| State | Cleansed_state column from D&B Normalized searching table |
| DUNS Number (Hidden) | Hidden column not displayed in list. DUNS column from D&B Normalized searching table; foreign key from same column in main D&B table. |

FIG. 131

13200



| | | Company Name | Address | City | State | Zip |
|---|---|---|---|---|---|---|
| 1 | ☐ | The Hartford | 769 MIDDLE RD | NORTH CLARENDON | VT | 05759-9433 |
| 2 | ☐ | The Hartford | 9379 LYONS RD | COCONUT CREEK | FL | 33073-2850 |
| 3 | ☐ | The Hartford | 2200 PACIFIC COAST HWY | HERMOSA BEACH | CA | 90254-2757 |
| 4 | ☐ | The Hartford | 7800 NW 85TH TER | OKLAHOMA CITY | OK | 73132-3385 |
| 5 | ☐ | The Hartford | 3716 W OLD HIGHWAY 30 | GRAND ISLAND | NE | 68803-5046 |

Select All    Clear All                                OK      Cancel

Internet

FIG. 132

13300

| Location Number | Automatically generated when the list is displayed. Always show 1 through 'n' regardless of sort order. |
|---|---|
| Location Inclusion Check Box | user entered data element.  Default is checked. |
| Company name | business_name column from D&B Normalized searching table |
| Address | Cleansed_address column from main D&B table |
| City | Cleansed_city column from main D&B table |
| State | Cleansed_state column from main D&B table |
| ZIP | Cleansed_zip column from main D&B table |
| Geocode Status (Hidden) | Hidden column not displayed in list. Geocode_status column from main D&B table |
| Geocoded Location (Hidden) | Hidden column not displayed in list. SDO_Geometry column from main D&B table |

FIG. 133

13400

**FIG. 134**

Underwriter Application

Option 1: Search D & B by company
Option 2: Manually Input Address Locations

Company Name:

Company:

Street 1:

City: *(optional)*

St: *(optional)*

St: ZIP:

The address that you entered could not be found. Check for errors in the address and try again.

OK    Cancel

13500

FIG. 135

13600

| Location Number | Automatically generated when the list is displayed. Always show 1 through 'n' regardless of sort order. | |
|---|---|---|
| Location Inclusion Check Box | user entered data element. Default is checked. | |
| Company name | business_name column from D&B Normalized searching table | |
| Address | Cleansed_address column from main D&B table | |
| City | Cleansed_city column from main D&B table | |
| State | Cleansed_state column from main D&B table | |
| ZIP | Cleansed_zip column from main D&B table | |
| rating | rating Number | Pml_rating_num column from policy_batch_landmark_rtg table, or static 0 or blank.<br>Values 0-10 or blank. |
| | rating code | Pml_rating_group_cd column from the event_type_pml_rating table, or static '-None' or blank.<br>Values '-High', '-Medium', '-Low', '-None' or blank. |

FIG. 136

| Column | type |
|--------|------|
| Company Name | Text |
| Address | Text |
| City | Text |
| State | Text |
| ZIP | Text |
| rating | Text |

— 13700

FIG. 137

13800

The Company, "261 BROAD ST", "SUMTER", "SC", "29150-4146", "00-None"

The Company, "1000 S HIGH ST", "COLUMBIA", "TN", "38401-3718", "00-None"

The Company, "769 MIDDLE ROAD", "NORTH CLARENDON", "VT", "05759-9433", "00-None"

FIG. 138

13900

"REPORTING" APPLICATION SERVICE
SCREEN FLOW

"PORTAL MENU"
APPLICATION
SERVICE

"RISK MANAGER"
RING ANALYSIS

"REPORTING"
APPLICATION
SERVICE

SINGLE LANDMARK

TOTALS
BY RING

TOTAL BOOK OF
BUSINESS
(15 MONTHS
HISTORICAL)

NEW / RENEWED
BUSINESS
LANDMARK / MONTH
(13 MONTHS
HISTORICAL)

POLICY RENEWAL
LANDMARK / MONTH
(13 MONTHS
PROJECTS)

SEARCH
SERVICE

COVERAGE        BUSINESS UNIT

COVERAGE
PER RING

BUSINESS
UNIT
PER RING

BY DIVISION

BY RING

BY
COVERAGE

BY DIVISION

BY RING

BY
COVERAGE

BY DIVISION

BY RING

BY
COVERAGE

LANDMARK
AND
POLICY DATA

POLICY LOCATION
DETAIL

SEARCH
SERVICE

POLICY
LOCATION DATA

DATABASE

FIG. 139

FIG. 140

14000

**Reports: Total Book of Business**

View by Totals

| State | City | Landmark | Rating | Annual Cap | % of Cap | % Change Prev Mth | $ Change Prev Mth | Apr 02 PML | Nov 01 PML |
|-------|------|----------|--------|-----------|----------|-------------------|-------------------|-----------|-----------|
| MN | Bloomington | Mall of America | 1 | $650,000,000 | 11.00% | -26.7% | ($25,947,519) | $71,211,005 | $97,158,524 |
| MN | Minneapolis | 225 South 6thStreet | 1 | $650,000,000 | | | | | |
| MN | Minneapolis | Well Fargo Center | 3 | $650,000,000 | | | | | |
| MN | Minneapolis | IDS Center | 1 | $650,000,000 | | | | | |
| MN | Minneapolis | Multifoods Tower | 1 | $650,000,000 | | | | | |
| NC | Charlotte | Bank of America Center | 3 | $650,000,000 | | | | | |
| NY | Lower Manhattan | Bank of New York Building | 5 | $325,000,000 | | | | | |
| NY | Lower Manhattan | Trump Building | 8 | $325,000,000 | | | | | |
| NY | Lower Manhattan | 55 Water Street | 1 | $325,000,000 | | | | | |
| NY | Lower Manhattan | Sheraton New York | 3 | $325,000,000 | | | | | |
| NY | Lower Manhattan | Marine Midland Baink Building | 1 | $325,000,000 | | | | | |
| NY | Lower Manhattan | American International | 1 | $325,000,000 | | | | | |
| NY | Lower Manhattan | 60 Wall Street | 6 | $325,000,000 | | | | | |
| NY | Lower Manhattan | One Chase Manhattan Plaza | 9 | $325,000,000 | | | | | |
| NY | Lower Manhattan | One Liberty Plaza | 1 | $325,000,000 | | | | | |
| NY | Lower Manhattan | One New York Plaza | 1 | $325,000,000 | | | | | |
| NY | Lower Manhattan | Citibank | 1 | $325,000,000 | | | | | |
| NY | Lower Manhattan | Wollworth Building | 3 | $325,000,000 | | | | | |
| NY | Lower Manhattan | Millenium Hotel | 1 | $325,000,000 | | | | | |
| NY | Lower Manhattan | Tribeca Tower | 1 | $325,000,000 | | | | | |
| NY | Lower Manhattan | 777 Tower | 3 | $325,000,000 | | | | | |
| NY | Lower Manhattan | Two California Plaza | 5 | $325,000,000 | | | | | |
| NY | Lower Manhattan | 3 World Financial Center | 8 | $325,000,000 | | | | | |
| NY | Mid Manhattan | The Metropolis | 1 | $325,000,000 | | | | | |
| NY | Mid Manhattan | Chanin Building | 3 | $325,000,000 | | | | | |
| NY | Mid Manhattan | 570 Lexington Avenue | 1 | $325,000,000 | | | | | |
| NY | Mid Manhattan | 101 Park Avenue | 1 | $325,000,000 | | | | | |
| NY | Lower Manhattan | Two California Plaza | 6 | $325,000,000 | | | | | |
| NY | Lower Manhattan | 3 World Financial Center | 9 | $325,000,000 | | | | | |
| NY | Mid Manhattan | The Metropolis | 1 | $325,000,000 | | | | | |
| NY | Mid Manhattan | Chanin Building | 1 | $325,000,000 | | | | | |
| NY | Lower Manhattan | Two California Plaza | 1 | $325,000,000 | | | | | |

Internet

14100

FIG. 141

**Reports: New Business by Landmark**

View by Totals

| State | City | Landmark | Rating | Landmark Annual Cap | Aug 02 | Jul 02 | Jun 02 | May 02 | Apr 02 |
|-------|------|----------|--------|---------------------|--------|--------|--------|--------|--------|
| MN | Bloomington | Mall of America | 1 | $650,000,000 | | | | | |
| MN | Minneapolis | 225 South 6thStreet | 1 | $650,000,000 | | | | | |
| MN | Minneapolis | Well Fargo Center | 3 | $650,000,000 | | | | | |
| MN | Minneapolis | IDS Center | 1 | $650,000,000 | | | | | |
| MN | Minneapolis | Multifoods Tower | 1 | $650,000,000 | | | | | |
| NC | Charlotte | Bank of America Center | 3 | $650,000,000 | | | | | |
| NY | Lower Manhattan | Bank of New York Building | 5 | $325,000,000 | | | | | |
| NY | Lower Manhattan | Trump Building | 8 | $325,000,000 | | | | | |
| NY | Lower Manhattan | 55 Water Street | 1 | $325,000,000 | | | | | |
| NY | Lower Manhattan | Sheraton New York | 3 | $325,000,000 | | | | | |
| NY | Lower Manhattan | Marine Midland Baink Building | 1 | $325,000,000 | | | | | |
| NY | Lower Manhattan | American International | 1 | $325,000,000 | | | | | |
| NY | Lower Manhattan | 60 Wall Street | 6 | $325,000,000 | | | | | |
| NY | Lower Manhattan | One Chase Manhattan Plaza | 9 | $325,000,000 | | | | | |
| NY | Lower Manhattan | One Liberty Plaza | 1 | $325,000,000 | | | | | |
| NY | Lower Manhattan | One New York Plaza | 1 | $325,000,000 | | | | | |
| NY | Lower Manhattan | Citibank | 1 | $325,000,000 | | | | | |
| NY | Lower Manhattan | Wollworth Building | 3 | $325,000,000 | | | | | |
| NY | Lower Manhattan | Millenium Hotel | 1 | $325,000,000 | | | | | |
| NY | Lower Manhattan | Tribeca Tower | 1 | $325,000,000 | | | | | |
| NY | Lower Manhattan | 777 Tower | 3 | $325,000,000 | | | | | |
| NY | Lower Manhattan | Two California Plaza | 5 | $325,000,000 | | | | | |
| NY | Lower Manhattan | 3 World Financial Center | 8 | $325,000,000 | | | | | |
| NY | Mid Manhattan | The Metropolis | 1 | $325,000,000 | | | | | |
| NY | Mid Manhattan | Chanin Building | 3 | $325,000,000 | | | | | |
| NY | Mid Manhattan | 570 Lexington Avenue | 1 | $325,000,000 | | | | | |
| NY | Mid Manhattan | 101 Park Avenue | 1 | $325,000,000 | | | | | |
| NY | Lower Manhattan | Two California Plaza | 6 | $325,000,000 | | | | | |
| NY | Lower Manhattan | 3 World Financial Center | 9 | $325,000,000 | | | | | |
| NY | Mid Manhattan | The Metropolis | 1 | $325,000,000 | | | | | |
| NY | Mid Manhattan | Chanin Building | 1 | $325,000,000 | | | | | |
| NY | Lower Manhattan | Two California Plaza | 1 | $325,000,000 | | | | | |

Internet

14200

Q-02-02B

FIG. 142

## Reports: Policy Renewal by Landmark

View by Totals

| State | City | Landmark | Rating | Landmark Annual Cap | Current Aug 02 | 30 Days Sep 02 | 60 Days Oct 02 | 90 Days Nov 02 | 120 Days Dec 02 |
|-------|------|----------|--------|---------------------|---------|---------|---------|---------|----------|
| MN | Bloomington | Mall of America | 1 | $650,000,000 | | | | | |
| MN | Minneapolis | 225 South 6thStreet | 1 | $650,000,000 | | | | | |
| MN | Minneapolis | Well Fargo Center | 3 | $650,000,000 | | | | | |
| MN | Minneapolis | IDS Center | 1 | $650,000,000 | | | | | |
| MN | Minneapolis | Multifoods Tower | 1 | $650,000,000 | | | | | |
| NC | Charlotte | Bank of America Center | 3 | $650,000,000 | | | | | |
| NY | Lower Manhattan | Bank of New York Building | 5 | $325,000,000 | | | | | |
| NY | Lower Manhattan | Trump Building | 8 | $325,000,000 | | | | | |
| NY | Lower Manhattan | 55 Water Street | 1 | $325,000,000 | | | | | |
| NY | Lower Manhattan | Sheraton New York | 3 | $325,000,000 | | | | | |
| NY | Lower Manhattan | Marine Midland Baink Building | 1 | $325,000,000 | | | | | |
| NY | Lower Manhattan | American International | 1 | $325,000,000 | | | | | |
| NY | Lower Manhattan | 60 Wall Street | 6 | $325,000,000 | | | | | |
| NY | Lower Manhattan | One Chase Manhattan Plaza | 9 | $325,000,000 | | | | | |
| NY | Lower Manhattan | One Liberty Plaza | 1 | $325,000,000 | | | | | |
| NY | Lower Manhattan | One New York Plaza | 1 | $325,000,000 | | | | | |
| NY | Lower Manhattan | Citibank | 1 | $325,000,000 | | | | | |
| NY | Lower Manhattan | Wollworth Building | 3 | $325,000,000 | | | | | |
| NY | Lower Manhattan | Millenium Hotel | 1 | $325,000,000 | | | | | |
| NY | Lower Manhattan | Tribeca Tower | 1 | $325,000,000 | | | | | |
| NY | Lower Manhattan | 777 Tower | 3 | $325,000,000 | | | | | |
| NY | Lower Manhattan | Two California Plaza | 5 | $325,000,000 | | | | | |
| NY | Lower Manhattan | 3 World Financial Center | 8 | $325,000,000 | | | | | |
| NY | Mid Manhattan | The Metropolis | 1 | $325,000,000 | | | | | |
| NY | Mid Manhattan | Chanin Building | 3 | $325,000,000 | | | | | |
| NY | Mid Manhattan | 570 Lexington Avenue | 1 | $325,000,000 | | | | | |
| NY | Mid Manhattan | 101 Park Avenue | 1 | $325,000,000 | | | | | |
| NY | Lower Manhattan | Two California Plaza | 6 | $325,000,000 | | | | | |
| NY | Lower Manhattan | 3 World Financial Center | 9 | $325,000,000 | | | | | |
| NY | Mid Manhattan | The Metropolis | 1 | $325,000,000 | | | | | |
| NY | Mid Manhattan | Chanin Building | 1 | $325,000,000 | | | | | |

Internet

| # Column Name | Description |
|---|---|
| 1 Unique user Name | Text: Minimum 6, maximum of 50 characters. Start with character only; any mix of alphanumeric after first character. No special or control characters. Upper or lower case. |
| 2 First Name | Text: Maximum 100 character string with any mix of alphanumeric and special characters except for '%', '"', '=', ';', and any control characters. |
| 3 Last Name | Text: Maximum 100 character string with any mix of alphanumeric and special characters except for '%', '"', '=', ';', and any control characters. |
| 4 E-Mail Address | Text: Maximum 250 character string with any valid email address. |
| 5 Status | Text: Either of the two strings "ACTIVE" or "INACTIVE". |
| 6 Client Division | Text: Any valid Division string matching the DIVISION_NM column in the Division table. |

— 14300

FIG. 143

14400

"ADMIN" APPLICATION SERVICE
CUSTOM SCREEN FLOW

"PORTAL MENU"
APPLICATION
SERVICE

"RISK MANAGER"
LANDMARK
LOCATION

"ADMIN"
APPLICATION
SERVICE

LANDMARK
LOCATION

LANDMARK
SETUP
(CAP & RATING)

EVENT TYPE
SETUP

BUSINESS TABLE
ADMIN

LOGIN PAGE

DIVISIONAL
CAPS

PML
RATING

RING
DIMENSIONS

ESS ADMIN

DAMAGE
RATES

FIG. 144

14500

**Risk Manager Application**

**Setup Landmark**

Specify the landmark name below:

Provide a name for the landmark in the space provided below.

Landmark Name: 

☑ Enable Landmark

Provide the Location that defines the landmark location:

Street 1: Address

Street 2: Address

City: City          St: XX   ZIP: ZZZZZ

Landmark Attributes:

Provide the attribute data for the landmark in the spaces provided below.

CAP:          $ 

PML Adjustment: 

**CAP Breakout**

Division 1          %

Division 2          %

Division 3          %

Division 4          %

Division 5          %

Division 6          %

Division 7          %

Division 8          %

Cancel          Save

Internet

FIG. 145

14600

# Risk Manager Application

**Setup Event**

**Specify the event information below:**

Provide a name for the event in the space provided below.

Event Name: [                    ] ▼

☑ Pre-Calc

**Provide the default ring details that are associate with this event:**

Enter the required ring information below.

Number of Rings: [6 ▼]

Unit of Measurement: [feet ▼]

Spacing from center:

| Ring 1: | [49] | Ring 6: | [5280] |
| Ring 2: | [299] | | |
| Ring 3: | [599] | | |
| Ring 4: | [1319] | | |
| Ring 5: | [2639] | | |

**Damage Rate**

Each ring will have a damage rate asssociated with it that it used to calucluate the PML. Provide the damage rate for each ring in the spaces provided below.

| | Ring 1: | Ring 2: | Ring 3: | Ring 4: | Ring 5: | Ring 6: |
|---|---|---|---|---|---|---|
| Coverage Type A: | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 |
| Coverage Type B: | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 |
| Coverage Type C: | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 |
| Coverage Type D: | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 |
| Coverage Type E: | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 |
| Coverage Type F: | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 |
| Coverage Type G: | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 |
| Coverage Type H: | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 |
| Coverage Type I: | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 |
| Coverage Type J: | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 |
| Coverage Type K: | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 |

( Continue ) ( Cancel )

**FIG. 146**

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Q-02-02B

14700

**Risk Manager Application**

Setup Event (continued)

PML Rating Table

Please provide the information that describes the behavior of the various PML ratings in the spaces provided below.

| Rating | Description | Start Ring | Group Code | Group Code Decription |
|--------|-------------|------------|------------|-----------------------|
| 1 | | | | |
| 2 | | | | |
| 3 | | | | |
| 4 | | | | |
| 5 | | | | |
| 6 | | | | |
| 7 | | | | |
| 8 | | | | |
| 9 | | | | |
| 10 | | | | |

< Back    Finish    Cancel

FIG. 147

"ADMIN" APPLICATION SERVICE
BUSINESS TABLE SCREEN FLOW

"ADMIN"
APPLICATION
SERVICE

— 14800

BUSINESS TABLE
ADMIN

DIVISIONS
LIST EDITOR

DEPARTMENTS
PICK LIST

DEPARTMENTS
LIST EDITOR

BUSINESS
UNIT PICK
LIST

BUSINESS
UNIT
LIST EDITOR

WORKERS
COMP
LIST EDITOR

AGGREGATES
LIST EDITOR

COVERAGES
LIST EDITOR

DEDUCTIBLES
LIST EDITOR

OTHER ITEMS
LIST EDITOR

LIMIT
ADJUSTMENT
TYPE
LIST EDITOR

LIMIT
ADJUSTMENT
TYPE
PICK LIST

LINE OF
BUSINESS
LIST EDITOR

COVERAGES
PICK LIST

AGGREGATES
PICK LIST

DEDUCTIBLES
PICK LIST

FIG. 148

Q-02-02B

"ADMIN" APPLICATION SERVICE ESS
DELEGATED SCREEN FLOW

LOGIN PAGE

— 14900

ESS ADMIN

ROLE
CONFIGURATION

USER
MANAGEMENT

PROFILE

DATA FILTERS

BATCH
LOADING

PROFILE

AUDIT

ROLE

FIG. 149

| Corporate | Management | Underwriter | Division Access to Policy Location Detail |
|---|---|---|---|
| 1 | 2 | 4 | Personal Lines |
| | | 4 | Business Insurance |
| | | 4 | Specialty |
| | 3 | 4 | Client-specific |

— 15000

FIG. 150

| Column Name | Column Size |
|---|---|
| DUNS | (CHAR(9)) |
| business_name | (CHAR(120)) |
| Cleansed_city | (CHAR(50)) |
| Cleansed_state | (CHAR(10)) |

— 15100

FIG. 151

Q-02-02B

15200

| View | Table Joins | Search Keys | Selected Fields | application services Using View |
|------|-------------|-------------|-----------------|----------------------------------|
| landmark_location_view | Policy_batch_landmark_rtg landmark Pml_event_type_rtg | | landmark.* | Risk Manager |
| policy_location_view | policy_location policy | | | Risk Manager |

FIG. 152

| Physical Layer | Logical Layer | — 15300 |
|---|---|---|
| landmark Locations | landmarks:  All production landmarks in a single logical layer. | |
| policy locations | Current policy locations:  policy locations from physical layer where batch # Current. | |
| | Aug '02 policy locations:  policy locations from physical layer where batch #=Aug '02. | |
| | Nov '01 policy locations:  policy locations from physical layer where batch #=Nov '01. | |
| | Gold policy locations:  policy locations from physical layer where batch #=Gold.  (Disable display post December launch; re-enable for validation testing). | |

FIG. 153

MONTHLY EXTRACT, TRANSFORM AND LOAD PROCESS

15400

The Client



FIG. 154

# Data Integration Services

Archive Data at various stages of process as needed

15500

Login

Auth

Init Val. script

putdata()

Initial load

Large Batch

Small batch

Transaction

Real Time Transaction

Data Admin

Data Entity

Secure Connection

Security Web Services

Data Web Services

ESS
Data Center

Transform Process
- D&B Lookup

Post Val. script

Validation

Data Source db

Addres s Cleanse

GeoCode Engine

Raster Processing

Business rules

Rules db

Pass

Write to ESS db

Pass

Failure

Failure

Failure

Write Results to Log

returnresults()

Return Failed Record Set

csv

SmartCard or Biometric

PPTP/IPSEC

HTTPS

SSL

Like FTG - exposes ESS authentication & access

Ext of GIS Web Svcs that exposes methods like GetShapeFile() & PutShapeFile()

eventually auto update data sources from g.net

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Q-02-02B

FIG. 155

15600

Customer Administration Tool

| Companies | Customer Details |
|---|---|

cajun

gator

data

brownacre.a

news.test

newcompany

**questerra**

reliant

Bruce's test

Bret's test

supercalifragelisticexpelidocious

test

testdemo

xesla

*Name: [questerra]

Usage Limits: [Type:TEST1 Project Cnt:2 Ann. Cnt:10 Storage Limit:0 ▾]

Group Status: [Active ▾]

Users:

swilliams

Roles:

questerra

testRole10

**Data Sources**
- Prospect Import
- Customer Import
- New Data Source

**Company Resources:**

Advertising Companies

Available Undeveloped Parcels

Banking and Finance Companies

Cajun Reports

Census Tract Stats

Cities

Color Imagery

DOQQ

DRG

DRG

DemoReports

*Required field

[New Company]     [Update]

FIG. 156A

15610



FIG. 156B

15700



**Microsoft Internet Explorer**

| File | Layer | Drawing | Analysis | Visual Reports | Tools | Help |

Find Location

Search By: City

City: Go >>

Navigate and Analyze Map

Click or drag to zoom in

Upload Data
View History
Change Password

FIG. 157A

15710

My Data Sources

Prospect Import
Customer Import
New Data Source

FIG. 157B

15720

| My Data Sources | Prospect Import - Upload |
|---|---|

▶ Prospect Import

Customer Import

New Data Source

Location/File Name: [_____] [Browse...]

FIG. 157C

15800



FIG. 158A

15810

My Data Sources

Prospect Import
Customer Import
New Data Source

FIG. 158B

15820



FIG. 158C

15900

## Customer Administration Tool

| Companies | Customer Details |
|---|---|

cajun

gator

gita

howmedica

new's test

new company

questerra

reliant

Paper's test

Sue's test

supercalifrageristicexpialidocious

test

testdemo

vada

*Name: [questerra]

Usage Limits: [Type:TEST1 Project Cnt:2 Ann. Cnt:10 Storage Limit:0 ▼]

Group Status: [Active ▼]

Users:

swilliams

Roles:

questerra

testRole10

**Data Sources**

- Prospect Import
- Customer Import
- New Data Source

**Company Resources:**

Advertising Companies

Available Undeveloped Parcels

Banking and Finance Companies

Cajun Reports

Census Tract Stats

Cities

Color Imagery

DOQQ

DRG

DRG

DemoReports

*Required field

[New Company] [Update]

## FIG. 159

16000

**Customer Administration Tool**

| questerra Data Sources | Data Source Details |
|---|---|

▶ Prospect Import

Customer Import

New Data Source

*Data Source Name: Prospect Import    * version: 2

*Type: Batch

Source: MAS 90

Media: CSV file via web

Log File: \\server\folder\prospectlog.txt

Minimum Access Security: PPTP

Pre-Validation Script: \\server\folder\scripts\prospectpre.js

Post Validation Script: \\server\folder\scripts\prospectpost.js

*Users

☐ Frank Davies

☐ Janet Jenkins

☑ Peter Johnson

☐ Mary McMurtry

☑ Eugene Norton

☐ Bob Smith

| Metadata | Required | Type | Size | Business Rule |
|---|---|---|---|---|
| Name: | ☑ | text | 50 | |
| Address1: | ☑ | text | 100 | |
| Address2: | ☑ | text | 100 | |
| City: | ☑ | text | 50 | |
| State: | ☑ | text | 2 | must be a valid state... |
| PostalCode: | ☑ | numeric | 10 | |
| Type: | ☑ | list | | |
| Income: | ☐ | numeric | 10 | |
| Expected Revenue: | ☑ | numeric | 10 | <0 |
| Expected Date: | ☐ | date | | |

*Required field

<<< Back to Company Info                    Save    Cancel

FIG. 160

16100



FIG. 161

16200

| Registration |
| My Data Sources | Prospect Import - Upload |

▶ Prospect Import

Customer Import

New Data Source

Location/File Name: [                    ]  [ Browse ]

*Required field

[ Upload File ]  [ Clear ]  [ Cancel ]

FIG. 162

16300

My Data Sources

Prospect Import
Customer Import
New Data Source

*Required field

Cancel

FIG. 163

16400

My Data Sources                              Customer Import - Submit

Prospect Import
▶ Customer Import
New Data Source

Name:

Address 1:

Address 2:

City:            State:      Postal Code:

Type:

Income:

Actual Revenue:

Active: ☐ As Of Date:

*Required field

Submit    Cancel

FIG. 164

16510

16500

**FIG. 165**

16600

| OPERATION | SPECIAL HANDLING | CLIENT HANDOFF | HANDOFF AT SAVE | CLIENT PROMPT | ATTRIBUTE ENTRY |
|---|---|---|---|---|---|
| ZOOM IN | | | | | |
| ZOOM OUT | | | | | |
| CLICK AND DRAG PAN | | | | | |
| BACK | | | | | |
| FORWARD | | | | | |
| SELECTION | | | | | |
| ADD VERTEX | YES | | HANDOFF | | |
| ADD OBJECT | YES | HANDOFF | | | SKIP |
| DELETE VERTEX | YES | | HANDOFF | | |
| DELETE SELECTED OBJECT | YES | HANDOFF | | | |
| MOVE VERTEX | YES | | HANDOFF | | |
| MOVE OBJECT | YES | | HANDOFF | | |
| LOAD OBJECT INTO EDIT LAYER | | | | | |
| SELECT EDIT LAYER | | | | | |
| EDIT ATTRIBUTES | YES | HANDOFF | | | SKIP |
| CLEAR SELECTION | | | | | |
| SAVE OBJECT TO EDIT LAYER | YES | HANDOFF | | | SKIP |
| SNAP TO | YES | HANDOFF | | | |
| SPLIT BY DRAWN LINE | YES | HANDOFF | | | SKIP |
| SPLIT BY SELECTION | YES | HANDOFF | | | SKIP |
| CREATE BY INTERSECT | YES | HANDOFF | | | SKIP |
| ABSORB | YES | HANDOFF | | | |
| MERGE | YES | HANDOFF | | | |
| JOIN OBJECTS | YES | HANDOFF | | | |
| UN-JOIN OBJECTS | YES | HANDOFF | | | SKIP |
| SAVE | YES | HANDOFF | | | |
| DONE/EXIT | | | | | |
| HELP | YES | HANDOFF | | | |
| REFRESH | | | | | |
| CANCEL | | | | | |
| MOVE TO BACK | | | | | |

FIG. 166

Overlapping Polygons

16700

2 viewable objects

1st Selected

2nd Selected

Absorb

Create

Merge

FIG. 167

Split by Intersection

16800

FIG. 168A

Split by Intersection



16810

Colors here just to show
how split occurred.

FIG. 168B

16900

Colors here just to show
how split occurred.

FIG. 169

FIG. 170

FIG. 171

17200

Select the data layer and data field you would like to view.

Data Layer:

Data Field: Acres

Start Color: Blue    End Color: Red

Number of Ranges: 4

OK    Cancel

Internet

FIG. 172

17300

Select the data layer and data field you would like to view.

Data Layer:

Data Field: Number of Employees

Color: Blue

Number of Ranges:

OK    Cancel

Internet

FIG. 173

17400



FIG. 174

17500

17504

Computer Architecture

Memory

17502

Processor

17505

Operating
System

Computer
Programs

17506

17510

Storage

17508

Network
Card

17512

Input Device

17514

Output Device

FIG. 175